

Pre- Bid Queries Reply Dated 01 January, 2014 for Tender No. GEL/PDS/POS-04 Dated 12th December, 2013 for Selection of Agency for implementing ePDS with POS devices for Department of Civil Supplies & Consumer Affairs, Government of Goa.

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
1	Callippus Solutions Pvt. Ltd.	1	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 1: (Processor: High Speed Arm Cortex A9 Processor with 600 Mhz or higher)	We request you to decrease the Processor Speed to 600 Mhz to 400 Mhz since Hand Held Devices with this processor speed are widely available in the market.	Retained as per RFP
		2	Annexure "D"(Technical Specifications of POS Devices)/Sr No.3: (Memory: 256 MB RAM or Higher / 1GB flash memory)	Memory is the RFP is for 1GB which is high for this kind of machines and are rarely available which is restricting us from Varsity of Hand Held vendors therefore we request you to reduce the memory to 256MB which are standard feature with most of the Hand Held Manufactures.	Retained as per RFP
2	Transaction Analysts (India) Pvt. Ltd	1	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 15: (Finger Print Scanner: STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication)	STQC certification is mandated for all AADHAAR transactions. Therefore we request the department to make STQC mandate as integration of PDS with Aadhaar provides additional verification and a secure process in the long term.	Ammended in Corrigendum III
		2	Annexure "D"(Technical Specifications of POS Devices)/Sr No.3: (Memory: 256 MB RAM or Higher / 1GB flash memory)	The RFP mentions the POS devices to have 1 GB memory. We request this to be modified to 512MB to 1 GB memory to allow more devices to meet your requirement. This will not lower the technical capability of the POS device to provide the needed functions for the required solution.	Retained as per RFP
		3	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 1: (Processor: High Speed Arm Cortex A9 Processor with 600 Mhz or higher)	Processor Speed should be in the range of 400 Mhz to 600 Mhz than the current specification of 600 Mhz. This will allow more devices eligible to be for this rfp. Please note the processor speed range mentioned is more than adequate for the proposed transactions on the POS devices.	Retained as per RFP

Sr. No	Company Name	Query No	RFP Conditions	Query	Response								
		4	Terms and Conditions/ Clause 28 - Penalty <table border="1" data-bbox="459 256 1266 475"> <thead> <tr> <th>Location</th> <th>Response Period</th> <th>Resolution period</th> <th>Penalty for Downtime</th> </tr> </thead> <tbody> <tr> <td>Anywhere in Goa</td> <td>30 mins</td> <td>1hr</td> <td>@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period</td> </tr> </tbody> </table>	Location	Response Period	Resolution period	Penalty for Downtime	Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period	The SLA mentioned a turn around time of 30 mins anywhere in Goa is not practical. As the detection of fault is a manual process, the mentioned SLA will not server the practical purpose of quick service. Rather an emphasis on regional hubs for spare parts and spare units with service within next business day is more achievable.	Ammended in Corrigendum III
Location	Response Period	Resolution period	Penalty for Downtime										
Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period										
		5	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 21: (Dimentions: 242 m x108mm x 32/64 mm)	Size : 242 m x108mm x 32/64 mm size of the device may vary from OEM to OEM and is not providing any practical benefit as the POS devices would be fixed to the place and not intended to be carried around. So the ruggedness of the device is perhaps more practical to emphasize on.	Ammended in Corrigendum III								
		6	Not Available	Dust and water resistance : IP 51 is for dust and water resistance,We request the department to make this clause as mandate since this will bring rugged devices on field.	Ammended in Corrigendum III								
3	POWERCRAFT ELECTRONICS PVT LTD	1	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 21: (Dimentions: 242 m x108mm x 32/64 mm)	As mentioned on pg no 29 dimensions of the POS device is mentioned. These dimensions can be varied from manufacturer to manufacturer. Foot print of 02 different manufacturers cannot be the same. it might have happened that these specifications would have been taken from the technical brochure of some manufacturer.	Ammended in Corrigendum III								
		2	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 1: (Processor: High Speed Arm Cortex A9 Processor with 600 Mhz or higher)	CPU speed mentioned is 600Mhz and above. For financial inclusion /UID based projects CPU speed of 400 Mhz and above is acceptable in government projects. ALL manufacturers except any one or two had 400MHz CPU based Hardware for POS applications.	Retained as per RFP								

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		3	<p>Annexure "D"(Technical Specifications of POS Devices)/Sr No. 14: (Camera: 3 Mega pixel auto focus color camera) Annexure "D"(Technical Specifications of POS Devices)/Sr No. 23: magnetic Card Reader(Optional): Integrated MSR (Bi-directional, track 1,2,3, ISO 7810, ISO 7811, ISO 7813))</p> <p>Annexure "D"(Technical Specifications of POS Devices)/Sr No. 13: (Audio: Speaker, support of all regional language announcements) Annexure "D"(Technical Specifications of POS Devices)/Sr No. 16: (RFID Reader (Contactless): Integrated RFID, ISO1443 A/B(MIFAIR, SCOSTA))</p>	<p>Camera, Magnetic swipe, Audio, Rfid, all these peripherals are pre requisite in Micro ATM for financial inclusion/ banking. These peripherals if become part of device for POS are they necessary.</p>	<p>Retained as per RFP</p>								
		4	<p>Terms and Conditions/ Clause 28 - Penalty</p> <table border="1" data-bbox="478 719 1276 933"> <thead> <tr> <th data-bbox="478 719 620 792">Location</th> <th data-bbox="620 719 814 792">Response Period</th> <th data-bbox="814 719 978 792">Resolution period</th> <th data-bbox="978 719 1276 792">Penalty for Downtime</th> </tr> </thead> <tbody> <tr> <td data-bbox="478 792 620 933">Anywhere in Goa</td> <td data-bbox="620 792 814 933">30 mins</td> <td data-bbox="814 792 978 933">1hr</td> <td data-bbox="978 792 1276 933">@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period</td> </tr> </tbody> </table>	Location	Response Period	Resolution period	Penalty for Downtime	Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period	<p>As mentioned in pt no 28 response time should be 30 minutes and resolution period 1 hour. Response time can be 30 minutes but want clarity what does to mean by response time. Resolution time 1 hour is not workable as suppose if the POS is not working at the customer side and replacement device has to be sent to resolve the problem considering the geography of Goa it will be not possible to reach that destination within 1 hour. Resolution time of 12/24 hrs after reporting of problem will be workable.</p>	<p>Ammended in Corrigendum III</p>
Location	Response Period	Resolution period	Penalty for Downtime										
Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period										
		5	<p>Terms and Conditions/ Clause 28 - Penalty - Uptime in implementation: (An uptime of 99.99% is expected from the bidder.)</p>	<p>On page no 24 up time asked for is 99.99%. Since device is a hardware configured of many attachments together and field user conditions if it is 99% it will be more workable.</p>	<p>Retained as per RFP</p>								
		6	<p>Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 5: (The Bidder / Prime Bidder (in case of consortium), must have an annual turnover of not less than Rs. 10 crores in each of the last three financial years not before 2009-10.)</p>	<p>As mentioned in Annexure A Technical bid format on page 26 condition of minimum 10 Cr turnover every year in last 03 financial year had been mentioned. If this condition is made as total average of turnover in last 03 years/ in any 01 year of the last 03 years turnover should be 10 Cr then it can help new players to participate in the bid and prove themselves.</p>	<p>Ammended in Corrigendum III</p>								

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		7	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 2: (Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months.)	As mentioned on page no 26 minimum 500 nos of devices should be supplied in PDS project. As all of us are aware PDS field in different states are just opening up and as on date hardly 1/2 states had implemented PDS that to on pilot basis.	Ammended in Corrigendum III
		8	Misc.	we want clarity For first who will going to issue the card & who will do the enrollment process (whether it is pos vendor or GEL)	Smart Card printing will be done by GEL and Finger print enrollment for the first time will be done by vendor.
4	FINO Paytech Limited	1	5. SCOPE OF WORK/III) Scope during implementation 2. Project planning and Management : Bidder to use Project Management Information System.	Can you please elaborate on this point? The PMIS should constitute of what components?	Any standard PMIS like Microsoft project will suffices
		2	5. SCOPE OF WORK/V) Training and Capacity Building	Training and Capacity Measurement: Training and handing over of devices to FPS owners will be done centrally or individually?	Both i.e Centrally and Individually
		3	5. SCOPE OF WORK/IV) Maintenance of POS Terminals with software.	Maintenance of POS Terminals: Will department deploy any resource for management of the project?	Yes .GEL will manage the project
		4	5. SCOPE OF WORK/IV) Maintenance of POS Terminals with software.	Maintenance of POS Terminals: Do the bidder needs to provide technical support to the application post successful deployment or will there be handover of application to NIC	Bidders need to provide 3yrs support
		5	5. SCOPE OF WORK/V) Training and Capacity Building	Is Training to stakeholders to be conducted at a centralized location or diff. places	Both i.e Centrally and Individually
		6	5. SCOPE OF WORK/V) Training and Capacity Building	Is the cost of refresher training mentioned by GEL to be conducted apart from normal training is going to be paid on separate basis?	No

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		7	<p>Terms and Conditions/ Clause 28 - Penalty</p> <table border="1"> <thead> <tr> <th>Location</th> <th>Response Period</th> <th>Resolution period</th> <th>Penalty for Downtime</th> </tr> </thead> <tbody> <tr> <td>Anywhere in Goa</td> <td>30 mins</td> <td>1hr</td> <td>@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period</td> </tr> </tbody> </table>	Location	Response Period	Resolution period	Penalty for Downtime	Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period	Relaxation should be done for penalty clause as handling complaint within 30 min and resolution period of 1 hr are practically very challenging. If any parts need to be replaced, then the same shall be done within 1 hour including data transfer and completion of complaints	Ammended in Corrigendum III
Location	Response Period	Resolution period	Penalty for Downtime										
Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period										
		8	5. SCOPE OF WORK/III) Scope during implementation / 2. Project planning and Management : Bidder to use Project Management Information System.	Whether the servers for uploading and storing the data would be provided by NIC or the bidder has to provide them? What about the Cards and its personalization? Will NIC issue these Cards?	Yes . Server will be provided by NIC								
		9	Misc	What about the Cards and its personalization? Will NIC issue these Cards? We expect NIC to share the Scripts of the Card Update along with the Test Environment to access the server	Cards to be printed by GEL								
		10	Misc	What about the USE CASE & WEB SERVICES required talking to the NIC PDS Server, is NIC going to provide the access to send request to UIDAI server for authentication?	Yes								
		11	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 4	The Bidder / Prime Bidder (in case of consortium) must have an office in Goa or should furnish an undertaking that the same would be established within two weeks of signing the contract.	Retained as per RFP								
		12	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 1: (Processor: High Speed Arm Cortex A9 Processor with 600 Mhz or higher)	Processor speed of 600 Mhz is very high for the kind of application and the specification seems to be vendor specific .This will create a monopoly in the tender which will allow the bidders to quote higher price.As per GOI allowing Monopoly is not recommended.Request you to amend the same with 200 Mhz or Higher. Request you to refer other PDS RFP's enclosed in which 400 Mhz is used.	Retained as per RFP								

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		13	Annexure "D"(Technical Specifications of POS Devices)/Sr No.3: (Memory: 256 MB RAM or Higher / 1GB flash memory)	Memory of 1GB is very high for the kind of application and the specification seems to be vendor specific Since there is a provision of external SD card 1 GB Flash is not required internally. There fore we request you to amend it to 256 Mb or higher	Retained as per RFP
		14	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 15Finger Print Scanner: STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication	STQC Certified scanner / Non STQC Certified scanner suitable for Aadhaar authentication	Ammended in Corrigendum III
		15	Annexure "D"(Technical Specifications of POS Devices)/Sr No.21: Dimentions: 242 m x108mm x 32/64 mm	Since Different Hand Held Devices comes with different size and shapes it is difficult to have predefined Size.There fore we request to remove this clause.	Ammended in Corrigendum III
		16	Not Available	RFP has not mentioned about any clasues which shows the devices ruggedness. Request to incorporate IP 51 which is for water and dust proof.This clasue helps the devices to sustain in high humid conditions in GOA.	Ammended in Corrigendum III
		17	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 14: (Camera: 3 Mega pixel auto focus color camera) Annexure "D"(Technical Specifications of POS Devices)/Sr No. 23: (Magnetic Card Reader(Optional): Integrated MSR (Bi-directional, track 1,2,3, ISO 7810, ISO 7811, ISO 7813)) Annexure "D"(Technical Specifications of POS Devices)/Sr No. 13: (Audio: Speaker, support of all regional language announcements) Annexure "D"(Technical Specifications of POS Devices)/Sr No. 16: (RFID Reader (Contactless): Integrated RFID, ISO1443 A/B(MIFAIR, SCOSTA))	Bluetooth(optional) Integrated Blue tooth Version 2: Magnetic card Reader (Optional) Integrated MSR (Bi-directional, track 1,2,3, ISO 7810, ISO 7811, ISO 7813): Barcode Reader(Optional) Integrated 1D/2D reader or External 1D/2D Bar Code Reader: Integrated GPS: Since Point no 22,23,24,25 are additonal features which are optional and every componet has its cost associated with it. Please clarify the price bid evaluation process with respect to optional features.	Retained as per RFP
		18	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 2:Operating System: Preferably Linux Operating system(Latest Stable Kernel)/Android 4.0 or higher/Windows 8 Device operating system should support HTML5 based web browser and CSS 3	Since Linux is open source and other OS like Windows are Licensed version. We request you to have free ware OS, and Linux is the most preffered OS. There fore we request you to incorporate the same clause in the RFP. Qt is a open source tool to design the GUI's. Request you to incorporate the same.	Retained as per RFP

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		19	Not Available	GNOME is tool through which you can have multiple applications ported on a single device. This will Allow department to port two applications ie Godow Stock, and Fare Price Shop Application on a single device.	Retained as per RFP								
		20	Not Available	Qt is a open source tool to design the GUI's. Request you to incorporate the same.	Retained as per RFP								
		21	Not Available	Certifications Safety Type tested(CE and STQC): It is recomended to have CE certificated for safety and Type tested to work under different environment condition.	Retained as per RFP								
		22	Not Available	Company certfcates (ISO 9001 2008 ISO 14001:2004) : ISO 9001 :2008 and ISO 14001:2004 should be minimum cretiera of the bidder to have serious players parteceping the tender.	Retained as per RFP								
		23	Not Available	NABL:(It is recommended the OEM of POS should have inhouse NABL test lab, So that the product quoted will be high in standard.)	Retained as per RFP								
5	M/s Linkwell Telesystems Pvt Ltd. (Visiontek)	1	<p>Terms and Conditions/ Clause 28 - Penalty</p> <table border="1"> <thead> <tr> <th>Location</th> <th>Response Period</th> <th>Resolution period</th> <th>Penalty for Downtime</th> </tr> </thead> <tbody> <tr> <td>Anywhere in Goa</td> <td>30 mins</td> <td>1hr</td> <td>@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period</td> </tr> </tbody> </table>	Location	Response Period	Resolution period	Penalty for Downtime	Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period	<p>Vendor shall respond within 30 mins from any where in goa and should resolve within 1hr and penalty of 0.25% of the relevant phase for delay of every 2hr . Penalty shall be applicable if the call is not responded. within 30 mins If any parts need to be replaced, then the same shall be done within 1 hour including data transfer and completion of complaints.</p> <p>The given SLA seem to be very rigid and impractical. There fore we request the deparment to please revist the SLA and increase the Turn around time.</p> <p>We also request the department to have a single service point located in Goa and all the service will be carried at that point either at department of Food and Civil Supplies or at GEL</p>	Ammended in Corrigendum III
Location	Response Period	Resolution period	Penalty for Downtime										
Anywhere in Goa	30 mins	1hr	@0.25% of the relevant phase for delay of every 2 hrs subsequent to the permitted Resolution period										

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		2	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 2: (Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months.)	Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months. We have supplied our Hand Held terminals through our System Integrator. Request you to consider the supplies made through our SI also.	Ammended in Corrigendum III
		3	The Bidder / Prime Bidder (in case of consortium) must have an office in Goa or should furnish an undertaking that the same would be established within two weeks of signing the contract.	Request to consider if the bidder is willing to allocate a Resident engineer at Goa.	Retained as per RFP
		4	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 1: (Processor: High Speed Arm Cortex A9 Processor with 600 Mhz or higher)	High Speed Arm Cortex A9 Processor with 600 Mhz or higher: With our experince in other PDS , Like Jharkhand ,Raipur , AP , Haryana Processor speed any thing more than 200 Mhz can work efficently. Processor speed of 600 Mhz is very high for the kind of application and the specification seems to be vendor specific .This will create a monopoly in the tender which will allow the bidders to quote higher price.As per GOI allowing Monopoly is not recomended. Request you to admend the same with 200 Mhz or Higher Request you to refer other PDS RFP's enclosed in which 400 Mhz is used.	Retained as per RFP
		5	Annexure "D"(Technical Specifications of POS Devices)/Sr No.3: (Memory: 256 MB RAM or Higher / 1GB flash memory)	256 MB RAM or Higher / 1GB flash memory: With our experince in other PDS , Like Jharkhand ,Raipur , AP , Haryana memory any thing more than 128 Mb can work efficently. Memory of 1GB is very high for the kind of application and the specification seems to be vendor specific Since there is a provision of external SD card 1 GB Flash is not required internally. There fore we request you to amend it to 256 Mb or higher	Retained as per RFP

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		6	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 10: (Rechargeable 7.4V,2600mAH, Li-ion(8 hrs battery backup))	Rechargeable 7.4V,2600mAH, Li-ion(8 hrs battery backup): Request to use Li Polymer battery which is more superior.	Retained as per RFP
		7	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 11: (Single SIM, Dual SIM is optional, 2 SAM slots)	Single SIM, Dual SIM is optional, 2 SAM slots: Keeping in view of Turn around time that is requested by Department it is recommended to have Dual SIM instead of Single SIM	Ammended in Corrigendum III
		8	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 15: (Finger Print Scanner: STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication)	STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication: STQC certification is mandate for any AADHAAR transactions. There fore we request the department to make STQC mandate	Ammended in Corrigendum III
		9	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 21: (Dimentions: 242 m x108mm x 32/64 mm)	242 m x108mm x 32/64 mm: Since Different Hand Held Devices comes with different size and shapes it is difficult to have predefined Size.There fore we request to remove this clause.	Ammended in Corrigendum III
		10	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 14: (Camera: 3 Mega pixel auto focus color camera) Annexure "D"(Technical Specifications of POS Devices)/Sr No. 23: (Magnetic Card Reader(Optional): Integrated MSR (Bi-directional, track 1,2,3, ISO 7810, ISO 7811, ISO 7813))Annexure "D"(Technical Specifications of POS Devices)/Sr No. 13: (Audio: Speaker, support of all regional language announcements) Annexure "D"(Technical Specifications of POS Devices)/Sr No. 16: (RFID Reader (Contactless): Integrated RFID, ISO1443 A/B(MIFAIR, SCOSTA))	Bluetooth(optional) Integrated Blue tooth Version 2: Magnetic card Reader (Optional) Integrated MSR (Bi-directional, track 1,2,3, ISO 7810, ISO 7811, ISO 7813): Barcode Reader(Optional) Integrated 1D/2D reader or External 1D/2D Bar Code Reader: Integrated GPS: Since Point no 22,23,24,25 are additional features which are optional and every componet has its cost associated with it. Please clarify the price bid evaluation process with respect to optional features.	Retained as per RFP
		11	Not Available	Ruggedness(Dust & Water resistance) : RFP has not mentioned about any clausues which shows the devices ruggedness. Request to incorporate IP 51 which is for water and dust proof.This clausue helps the devices to sustain in high humid conditions in GOA.	Ammended in Corrigendum III

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		12	Not Available	Certifications Safety Type tested(CE and STQC): It is recommended to have CE certificated for safety and Type tested to work under different environment condition.	Retained as per RFP
		13	Not Available	Company certificates (ISO 9001 2008 ISO 14001:2004) : ISO 9001 :2008 and ISO 14001:2004 should be minimum criteria of the bidder to have serious players participating the tender.	Retained as per RFP
		14	Not Available	Test Facility (NABL): It is recommended the OEM of POS should have inhouse NABL test lab, So that the product quoted will be high in standard.	Retained as per RFP
		15	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 5: (The Bidder / Prime Bidder (in case of consortium), must have an annual turnover of not less than Rs. 10 crores in each of the last three financial years not before 2009-10.)	Turn Over and Net Profit(Firm Should have 100 cr turn over and should be a profit making firm in last 3 Financial years): This clause is recommended to have a serious players participating and only allows firms capable delivering the required out to participate.	Amended in Corrigendum III
		16	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 2: (Operating System: Preferably Linux Operating system(Latest Stable Kernel)/Android 4.0 or higher/Windows 8 Device operating system should support HTML5 based web browser and CSS 3)	Software , OS and Others(Request to have linux as the only): Since Linux is open source and other OS like Windows are Licensed version. We request you to have free ware OS, and Linux is the most preferred OS. Software , OS and Others(GNOME): GNOME is tool through which you can have multiple applications ported on a single device. This will Allow department to port two applications ie Godow Stock, and Fare Price Shop Application on a single device. There fore we request you to incorporate the same clause in the RFP. Software , OS and Others(QT):Qt is a open source tool to design the GUI's. Request you to incorporate the same.	Retained as per RFP

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6	4G Identity Solutions Pvt. Ltd.	1	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 2: (Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months.)	No of POS devices procured through this tender is 501. The experience expected from the bidder is minimum 500 POS terminals from a similar projects is very high for a tender for 501 devices. This is not realistic and may also attract only few bidders given that only few projects of similar nature have been done in the country.: Request to kindly lower this to 200 POS devices so as to attract more number of bidders and competitive price	Ammended in Corrigendum III
7	AGS Transact Technologies Ltd	1	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 1: (Processor: High Speed Arm Cortex A9 Processor with 600 Mhz or higher)	High Speed Arm Cortex A9 Processor with 600 Mhz or hig: High speed ARM Cortex A8 processor with 800 Mhz speed to run on multiple applications in future & for faster connectivity	Retained as per RFP
		2	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 2: (Operating System: Preferably Linux Operating system(Latest Stable Kernel)/Android 4.0 or higher/Windows 8 Device operating system should support HTML5 based web browser and CSS 3)	Preferably Linux Operating system(Latest Stable Kernel)/Android 4.0 or higher/Windows 8 Device operating system should support HTML5 based web browser and CSS 3: Linux 3.2 kernel or above version	Retained as per RFP
		3	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 5: (Communication: GSM/ GPRS/Ethernet/PSTN)	GSM/ GPRS/Ethernet/PSTN: GPRS & PSTN One wired connection & one wireless connection are sufficient for transactions	Ammended in Corrigendum III
		4	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 12: (Printer: 3" thermal printer / 2" thermal printer (Supports all regional language printing & bar code printing))	3" thermal printer / 2" thermal printer (Supports all regional language printing & bar code printing): 3" Thermal printer (3" would be preferable as we can print, Commodity name, quantity, Price and others)	Retained as per RFP
		5	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 14: (Camera: 3 Mega pixel auto focus color camera)	3 Mega pixel auto focus color camera: (Please specify the need of Camera)	Retained as per RFP
		6	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 16: (RFID Reader (Contactless): Integrated RFID, ISO1443 A/B(MIFAIR, SCOSTA))	Integrated RFID, ISO1443 A/B(MIFAIR, SCOSTA): Either Contact type or contact less (One smart card is sufficient)	Retained as per RFP
		7	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 17: (Smart Cards(Contact Type): 2 Nos of smart card reader & writer (SCOSTA compliant))	2 Nos of smart card Reader & Writer (SCOSTA complaint): Either Contact type or contact less (One smart card is sufficient)	Retained as per RFP

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		8	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 2: (Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months.)	Purchase Order and Certificate from the client specifying no. of POS, Period of successful implementation, Department and State.: As we are aware that implementation of E-PDS have been successfully implemented in only 2 states and other states are yet to release the RPF for the same ,Keeping in interest of more participants and innovations request to relax the minimum supply to 100 POS terminals with PDS software	Ammended in Corrigendum III
8	SAFRAN Morpho	1	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 2: (Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months.)	Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months.: We request department to remove this clause as automation of PDS thru deployment of POS device has implemented in very few state. This clause will restrict many SI to participate for this tender. GEL can modify this clause by adding " supplying minimum 500 POS or similar HHD devices by SI or OEM" to State Gov, Private organization etc.	Ammended in Corrigendum III
		2	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 11: (Single SIM, Dual SIM is optional, 2 SAM slots)	Single SIM, Dual SIM is optional, 2 SAM slots: As requirement of SAM slot is basically for storing the encryption key for security prospective so department should consider two SAM lot option without asking how vendor facilitate it. One SAM slot can be provided externally and another secure element internally through application	Ammended in Corrigendum III

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		3	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 15: (Finger Print Scanner: STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication)	Finger Print Scanner(STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication): We request GEL to consider only STQC certified devices as Aadhaar authentication is allowed only thru STQC certified devices. Apart from that department should consider UIDAI registered device concept which will be mandatory very soon and mandate encryption of biometric template at sensor level for secure transaction. Therefore GEL should consider future ready product for their project.	Ammended in Corrigendum III
		4	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 6: (Interface: RS -232, USB 2.0(full speed) Host and client)	Interface(RS -232, USB 2.0(full speed) Host and client): We understand that ehe requirement of this connection is basically for transfer of data b/w Host and client machine. So, we request GEL that they should consider transfer of data thru USB 2.0. Transfer of data is much faster thru USB w.r.t RS 232. Kindly modify it to USB 2.0 or RS-232 as per OEM feasibility.	Retained as per RFP
		5	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 5: (Communication: GSM/ GPRS/Ethernet/PSTN)	Communication(GSM/ GPRS/Ethernet/PSTN): We understand that GEL would like to have any one connectivity out of four connectivity. GPRS connectivity is most suitable w.r.t mobility as these devices will be taken in remote location so we request GEL to consider this point.	Ammended in Corrigendum III
		6	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 19: (Storage Temp: 0 to 70 C)	Storage Temp(0 to 70 C): We request that GEL should consider -10°C to 60°C which normally consider as per Indian environment conditions so kindly modify it so that GEL will allow more OEM products to participate and increase the competition to get best quality available product.	Retained as per RFP

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		7	Misc	General Comments: We understand that NIC, HQ has already developed standard PDS application based on web services which they would like to share every state for having common database structure. We request GEL to consider NIC application so that bidders will also get relax and common application will be used.	Retained as per RFP
9	Analogics Tech India Ltd.	1	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 1: (Processor: High Speed Arm Cortex A9 Processor with 600 Mhz or higher)	Processor (High Speed Arm Cortex A9 Processor with 600 Mhz or higher): High speed ARM Cortex A8 processor with 800 Mhz speed(To run on multiple applications in future & minimize the transaction time with faster connectivity.)	Retained as per RFP
		2	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 2:Operating System: Preferably Linux Operating system(Latest Stable Kernel)/Android 4.0 or higher/Windows 8 Device operating system should support HTML5 based web browser and CSS 3	Operating System (Preferably Linux Operating system(Latest Stable Kernel)/Android 4.0 or higher/Windows 8 Device operating system should support HTML5 based web browser and CSS 3): Linux 3.2 kernel or above version(Android)	Retained as per RFP
		3	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 5: (Communication: GSM/ GPRS/Ethernet/PSTN)	Communication (GSM/ GPRS/Ethernet/PSTN): GPRS & PSTN (One wired connection & one wireless connection are sufficient for transactions. Broad Band is expensive)	Ammended in Corrigendum III
		4	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 12: (Printer: 3" thermal printer / 2" thermal printer (Supports all regional language printing & bar code printing))	Printer (3" thermal printer / 2" thermal printer (Supports all regional language printing & bar code printing)): 3" Thermal printer (More details we can print like, Commodity name, quantity, Price).	Retained as per RFP
		5	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 14: (Camera: 3 Mega pixel auto focus color camera)	Camera(3 Mega pixel auto focus color camera): what is purpose of camera in the application ?	Retained as per RFP

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		6	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 15: (Finger Print Scanner: STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication)	Finger Print Scanner (STQC Certified scanner / Non STQC Certified scanner suitable Scanner for Aadhar authentication): STQC certified sensor should be mandatory for aadhar applications	Ammended in Corrigendum III
		7	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 16: (RFID Reader (Contactless): Integrated RFID, ISO1443 A/B(MIFAIR, SCOSTA))	RFID Reader (Contactless)(Integrated RFID, ISO1443 A/B(MIFAIR, SCOSTA)): Either Contact type or contact less(Either Contact type or contact less, one card is enough)	Retained as per RFP
		8	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 17: (Smart Cards(Contact Type): 2 Nos of smart card reader & writer (SCOSTA compliant))	Smart Cards(ContactType)(2 Nos of smart card Reader & Writer (SCOSTA complaint)):Either Contact type or contact less	Retained as per RFP
		9	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 23: (Bluetooth(optional): Integrated Blue tooth Version 2)	Bluetooth (optional)(Integrated Blue tooth Version 2): Bluetooth is essential to integrate with weighing machine in future to measure the weights.	Retained as per RFP
		10	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 24: (Barcode Reader(Optional): Integrated 1D/2D reader or External 1D/2D Bar Code Reader)	Barcode Reader(Optional)(Integrated 1D/2D reader or External 1D/2D Bar Code Reader): Barcode can be read through camera, where we can reduce the barcode cost.	Retained as per RFP
10	Smart Chip Limited	1	Annexure "A"(Technical Bid Format)/ The Bidder / Prime Bidder (In case of consortium) shall satisfy all of the criteria below /Clause 2: (Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months.)	Bidder/ Prime Bidder (in case of consortium), should have executed atleast 1 similar Project** in PDS in India supplying minimum 500 POS terminals and should be running successfully for the last 6 months. : We request department to remove this clause as automation of PDS thru deployment of POS device has implemented in very few state. This clause will restrict many SI to participate for this tender. GEL can modify this clause by adding " supplying minimum 500 POS or similar Hand Held Devices by SI or OEM to any government department, PSUs, banks or any other customer in India".	Ammended in Corrigendum III

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		2	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 11: (Single SIM, Dual SIM is optional, 2 SAM slots)	SIM and SAM Slot (Single SIM, Dual SIM is optional, 2 SAM slots) : As requirement of SAM slot is basically for storing the encryption key for security prospective so department should consider two SAM slot option without asking how vendor facilitate it. One SAM slot can be provided externally and another secure element internally through application.	Amended in Corrigendum III
		3	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 15:(Finger Print Scanner: STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication)	Finger Print Scanner (STQC Certified scanner / Non STQC Certified scanner suitable for Aadhar authentication): We request GEL to consider only STQC certified devices as Aadhaar authentication is allowed only thru STQC certified devices. Apart from that department should consider UIDAI registered device concept which will be mandatory very soon and mandate encryption of biometric template at sensor level for secure transaction. Therefore GEL should consider future ready product for their project.	Amended in Corrigendum III
		4	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 6: (Interface: RS -232, USB 2.0(full speed) Host and client)	Interface(RS -232, USB 2.0(full speed) Host and client):We understand that the requirement of this connection is basically for transfer of data b/w Host and client machine. So, we request GEL that they should consider transfer of data thru USB 2.0. Transfer of data is much faster thru USB w.r.t RS 232. Kindly modify it to USB 2.0 or RS-232 as per OEM feasibility.	Retained as per RFP
		5	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 5: (Communication: GSM/ GPRS/Ethernet/PSTN)	Communication(GSM/ GPRS/Ethernet/PSTN): We understand that GEL would like to have any one connectivity out of four connectivity. GPRS connectivity is most suitable w.r.t mobility as these devices will be taken in remote location so we request GEL to consider this point.	Amended in Corrigendum III

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		6	Annexure "D"(Technical Specifications of POS Devices)/Sr No. 19: (Storage Temp: 0 to 70 C)	Storage Temp(0 to 70 C): We request that GEL should consider -10°C to 60°C which normally consider as per Indian environment conditions so kindly modify it so that GEL will allow more OEM products to participate and increase the competition to get best quality available product.	Retained as per RFP
		7	Misc	General Comments: We understand that NIC, HQ has already developed standard PDS application based on web services which they would like to share every state for having common database structure. We request GEL to consider NIC application so that bidders will also get relax and common application will be used.	Retained as per RFP
		8	Page 4/Clause 3 - RFP Document, Last date of submission (30/12/2013 up to 2.30 PM.)	Page 4, Clause 3 – RFP Document, Last date of submission(30/12/2013 up to 2.30 PM.): Since the last date of query submission is December 23, 2013, GEL must give at least 2 weeks time from the publication of clarifications so that the bidders can submit the proper response. Also due to year end week, many companies have extended holidays and hence getting details from OEM and SI companies may be a problem. Hence the last date of submission should be extended to January 20, 2013.	Ammended in Corrigendum II
		9	Annexure "C" -(Requirements & Schedule of POS Terminals): T is 30 days after the LOI is issued	ANNEXURE "C"- REQUIREMENTS & SCHEDULE OF POS TERMINALS(T is 30 days after the LOI is issued):1. T should be the date of agreement signing and not Lol issuance date. 2. The date of commencement T should be at least 2 months as the application has to be developed, integrated and tested. POS hardware deliveries also have delivery timelines of 4-6 weeks.	Retained as per RFP

Sr. No	Company Name	Query No	RFP Conditions	Query	Response
		10	Annexure "C" -(Requirements & Schedule of POS Terminals): (Remaining Taluka Roll - out)	ANNEXURE "C"- REQUIREMENTS & SCHEDULE OF POS TERMINALS(Remaining Taluka Roll – out): Generally there is a cool off period between a pilot and actual implementation as the changes / modifications in application/ process/ implementation/ operations are studied and suggested for final implementation. Hence a gap of 2 to 4 weeks must be provided to incorporate the changes or learning from the pilot.	Retained as per RFP