

BPAMS Tender Queries

SRNO	BIDDER	QUERY- NO	CLAUSE REFERENCE IN	CLAUSE IN RFP	QUERY	REPLY
1	Vinzas Solutions	1	Earnest Money Deposit	Earnest Money Deposit (EMD) of Rs.10,00,000/-	<p>We request you to exempt Tender fee and EMD amount for NSIC registered companies considering Public Procurement Policy for Micro & Small Enterprises (MSEs) Order 2012 as notified by the Government of India, Ministry of Micro Small & Medium Enterprises, New Delhi vide Gazette Notification dated 23.03.2012.</p> <p>OR</p> <p>Please amend the EMD value to Rs.2 lacs which is reasonable for a statewide roll out of BPAS for a small state like GOA</p>	Exemption in EMD will be granted on submission of NSIC certificate by the MSME companaies.
2	Vinzas Solutions	2	Scope of work	<p>A. Development Control Regulations (DCR) Management</p> <p>1) Plan Specification Management(PSM)</p> <p>2) Development Control Rule Engine(DCRE)</p>	PSM and DCRE need not be separate modules PSM or Precheck and DCRE are built in to our Scrutiny engine.	The functionality pertaining to PSM and DCRE shall be provided by the vendor either in the same module or different. However, role based access needs to be given at each stage.
3	Vinzas Solutions	3	Generic Modules	4) Integration of the software with key initiatives of DeitY such as eTaal, Aadhaar, RAS, Digilocker etc;	Elaborate on integration with eTaal, RAS, Digilocker etc. Why are these integrations required for OBPAS. PI provide total number of ULB's – corporations, municipalities, etc... under TCP,Goa	eTaal receives transaction statistics periodically on near real time basis.RAS- Rapid Assesesment System for receiving online feedback of the service, Digilocker wherein the final document is digitally signed and stored in central repository, Aadhaar for identifying the applicant uniquely. The vendor will integrate these API's in the BPAMS software.
4	Vinzas Solutions	4	I. Preparation and submission of the System Requirement Study (SRS)	6. Submit details of Disaster Recovery and Data Backup Plan along with Risk Management and Mitigation Activities.	Please elaborate Disaster Recovery should be the responsibility of TCP,Goa/GEL.	The selected vendor shall submit the plan for disaster recovery,Data Backup along with Risk Management and Mitigation Activities during the SRS preparation phase.
5	Vinzas Solutions	5	I. Preparation and submission of the System Requirement Study (SRS)	7. Data collection and migration activity which includes the content collection and preparing tables, conversion and migration of legacy data and mapping it to appropriate data points in BPAMS database shall be considered as a part of requirement gathering activity.	Data migration for data pertaining to how many years. Please elaborate.	Refer Corrigendum II
6	Vinzas Solutions	6	The following sub-modules should be incorporated in the aforesaid workflow	Submission of plan by professionals in PSM / DCRE	There is no need for separate submissions into Psm and DCRE. Single online submission of drawing and documents is enough.	There will be no separate submission of drawings and documents. The plan which is submitted to PSM will be carried forward to DCRE.
7	Vinzas Solutions	7	The following sub-modules should be incorporated in the aforesaid workflow;	12) Payment Collection (online/offline)-	Why should we entertain offline payment collection..All payments can go through online payment gateway which shall be integrated by the vendor.	Provision should be made in the system with both these mechansim i.e online and offline payment.

8	Vinzas Solutions	8	The following sub-modules should be incorporated in the aforesaid workflow;	13) Authorization of technical clearance System should have a provision to refuse or reject the technical clearance in case found ineligible	The workflow can be designed in such a way that till the highest level of officer, at any level, the file can be returned back to architect	The workflow should ensure that compliance is provided at every stage of clearance. Refer Corrigendum II
9	Vinzas Solutions	9	The following sub-modules should be incorporated in the aforesaid workflow;	III. Hosting & Deployment of software	Please be explicit that the server hardware procurement shall be the responsibility of TCP,Goa	Refer Corrigendum II
10	Vinzas Solutions	10	The following sub-modules should be incorporated in the aforesaid workflow;	V. Maintenance of the software after Go-Live Handholding and Training of software	Please elaborate on the number of training sessions required at the locations – either centrally or at regional levels and how many trainings are required for TCP Officers and for architects.	The training sessions, location and frequency of training will be decided with the selected vendor on finalization between the vendor and TCP.
11	Vinzas Solutions	11	The following sub-modules should be incorporated in the aforesaid workflow;	VIII. Help Desk	How many personnel are to be deployed at Helpdesk?? There is mention of "deployment of sufficient manpower to attend to incoming calls. What is sufficient???" Can we quantify	Mentioned in RFP at section VIII. Refer Corrigendum II
12	Vinzas Solutions	12	The following sub-modules should be incorporated in the aforesaid workflow;	Technical Terms and Conditions The software solutions should be on open source platform, based on open standards.	Please amend to Software solution need not be only on open source platform , based on open standards	Refer Corrigendum II
13	Vinzas Solutions	13	7. PROJECT PERIOD & EXECUTION TIME SCHEDULE	Project Execution time schedule	For Customisation + Golive : T1 = T+6 months in lieu of T + 3 months	Refer Corrigendum II
14	Vinzas Solutions	14	8. TENDER SUBMISSION, OPENING AND EVALUATION	c. Technical Bid Evaluation	No where the scope of work coverage is mentioned in the bid submission.	Scope of work is detailed at section 6 of RFP
15	Vinzas Solutions	15	10. TENDER TERMS AND CONDITIONS	c. Payment of Security Deposit (SD) i. The Successful Bidder will be required to remit the Security Deposit (SD) equivalent to 10% of the project cost which will be worked out along with the contract executed with the successful bidder, inclusive of EMD by way of e_Payment. The SD shall be paid within 7 days from the date of issue of Letter of Acceptance (LOA) by TCP. The Security Deposit will be refunded to the Successful Bidder only after the satisfactory completion of the contract period or extension of the period, if any. The Security Deposit held by TCP till it is refunded to the Successful Bidder will not earn any interest thereof.	Please amend the Security Deposit (SD) equivalent to 10% of the project cost to 5% of the project cost.	Retained as per RFP

16	Vinzas Solutions	16	10. TENDER TERMS AND CONDITIONS	<p>c. Payment of Security Deposit (SD)</p> <p>i. The Successful Bidder will be required to remit the Security Deposit (SD) equivalent to 10% of the project cost which will be worked out along with the contract executed with the successful bidder, inclusive of EMD by way of e_Payment. The SD shall be paid within 7 days from the date of issue of Letter of Acceptance (LOA) by TCP. The Security Deposit will be refunded to the Successful Bidder only after the satisfactory completion of the contract period or extension of the period, if any. The Security Deposit held by TCP till it is refunded to the Successful Bidder will not earn any interest thereof</p>	3	<p>The SD shall be paid within 7 days from the date of issue of LOA. Please amend to the SD shall be paid within 21 days from the date of issue of LOA.</p>	Refer Corrigendum II
17	SoftTech Engineers Ltd	1	Qualification Criteria Sr. No. 1	Earnest Money Deposit (EMD) of Rs.10,00,000/- In the form of ePayment mode only.		<p>We request you to allow us to submit the EMD of Rs. 10 Lakhs in the form of Bank Guarantee as paying such huge amount as DD initially blocks the money and affects the cash position of bidders adversely. Now a days, most government organizations are accepting EMD in the form of BG, as per the model RFP published by Planning Commission, Govt. of India.</p>	Refer Corrigendum II
18	SoftTech Engineers Ltd	2	Scope of Work of Selected Bidder's C. Generic Modules Point No. 4	Integration of the software with key initiatives of DeitY such as eTaal, Aadhaar, RAS, Digilocker etc;		<p>Kindly provide the details of mentioned software such as eTaal, Aadhaar, RAS, Digilocker etc for better understanding of integration scope.</p>	eTaal receives transaction statistics periodically on near real time basis.RAS- Rapid Assesesment System for receiving online feedback of the service, Digilocker wherein the final document is digitally signed and stored in central repository, Aadhaar for identifying the applicant uniquely. The vendor will integrate these API's in the BPAMS software.
19	SoftTech Engineers Ltd	3	VI. Change Management, training & Capacity Building Point No. 7	The vendor shall impart training to Departmental staff and other key stakeholders on the usage of the proposed Solution. Department along with the vendor shall identify key resources to impart skill based training to allow the "Train-the-Trainer" programme with a view to eventually takeover operations at the end of the contractual term.		<p>Kindly provide the number of staff members in TCP, PDA & GIDC departments so that we can work out the costs for training, to include in our commercial bid.</p>	Refer Corrigendum II
20	SoftTech Engineers Ltd	4	VII. Hand Over and Sign-off	Intellectual Property Rights Final Source Code		<p>Since industry standard software shall be used for developing the application, kindly mention that IPR and Source Code for original COTS (Commercial Off The Shelf) software products shall remain with the respective OEM (Original Equipment Manufacturer). Source Code for customized version of software / application specifically developed under this project shall be provided to GEL.</p>	Refer Corrigendum II
21	SoftTech Engineers Ltd	5	Technical Terms and Conditions Point 8	No Third Party tools to be incorporated in the software.		<p>The bidder will have to use third party software tools for better performance of Project for e.g. Helpdesk tool, issue tracker tool, Call logging software, CAD software component, PDF creation tool, BI (Business Intelligence) software for dashboard / MIS etc. Hence we request you to modify this clause.</p>	Refer Corrigendum II

22	SoftTech Engineers Ltd	6	PROJECT PERIOD & EXECUTION TIME SCHEDULE Project Execution time schedule	T1 =T+3 months Customization + Golive	The delivery schedule of 3 months is very stringent and based on our past experience of similar project delivery, we recommend at least 8 months for delivery considering various phases of Project like requirement study, customization, implementation, training, UAT, Go-Live etc.	Refer Corrigendum II
23	SoftTech Engineers Ltd	7	Award of Contract Point a.	The contract will be awarded to the L1 Bidder as per the Terms and Conditions of the Tender.	Considering the technical complexity and specialized application required for this project, we request you to consider QCBS (Quality and Cost based Selection) technical evaluation criteria for selection of successful bidder (such as 70:30 or 80:20), so that bidders with qualitatively higher technical strength get the preference. This will reduce the risk in executing the project.	Retained as per RFP
24	SoftTech Engineers Ltd	8	9. TENDER VALIDITY	The Successful Bidders should keep the price firm during the period of Contract including the period of extension of time if any. Escalation of cost will not be permitted during the said periods or during any period while providing services whether extended or not for reasons other than Increase in duties/taxes payable to the Government of India within the stipulated delivery period.	Our understanding is that the price shall remain firm for the present scope mentioned in RFP. Any work beyond the current scope (except bug fixes, changes in DCR, minor enhancements) or increase in the number of locations /ULBs/Authorities (after SRS sign off) shall be considered as change request and the vendor will be compensated by Authority as per mutually agreed terms. We request you to confirm.	Prices shall remain firm for the given scope & time period of the contract and as per terms mentioned in RFP.
25	SoftTech Engineers Ltd	9	9. TENDER VALIDITY	The Successful Bidders should keep the price firm during the period of Contract including the period of extension of time if any. Escalation of cost will not be permitted during the said periods or during any period while providing services whether extended or not for reasons other than Increase in duties/taxes payable to the Government of India within the stipulated delivery period.	Regarding applicable taxes (GST), we understand that any upward or downward revision in GST shall be considered by Authority while making payments to vendor in future. Kindly confirm.	Any revision in GST shall be considered by TCP when making payment to the selected vendor.
26	SoftTech Engineers Ltd	10	xxv. Execution of Work d. Execution of Contract	The Successful Bidder should execute a Contract in non-judicial stamp Paper bought in Goa in the name of the Bidder within 7 days from the date of Letter of Acceptance issued by TCP	Kindly extend the time to execute a contract in non judicial stamp paper for period of 30 days from the date of LOA and request to accept stamp paper of other states also.	Refer Corrigendum II
27	SoftTech Engineers Ltd	11	Qualification Criteria Sr. No. 5	The average annual turnover of the agency / company should be minimum Rs. 2 crores for proceeding two financial years ending 31.03.2018.	Our understanding is that there is typo error of Proceeding it' s Preceding two years.	Refer Corrigendum II
28	SoftTech Engineers Ltd	12	Qualification Criteria Sr. No. 6	The average annual turnover of the agency / company should be minimum Rs. 2 crores for proceeding two financial years ending 31.03.2018.	This project is complex in nature and requires good financial strength of bidder to execute the projects. Hence we request you to average turnover should be at least estimated project cost or 10 Crore for last 3 years. Please clarify the same.	Retained as per RFP
29	SoftTech Engineers Ltd	13		A provision will be provided in the application for alerting the applicants/professional about the status of the application by SMS/email. SMS/email will be sent at each level of processing in order to maintain a complete transparency of the process flow.	Kindly confirm whether authority will procure and provide SMS and email gateway for this project. If not, then bidder will have to consider these costs in his commercial bid.	Refer Corrigendum II
30	SoftTech Engineers Ltd	14	III. Hosting & Deployment of software	They will install the SSL Certificate onto server if required so as to establish a secure connection with the browser.	Kindly clarify who will provide SSL certificate for the same.	Refer Corrigendum II

31	SoftTech Engineers Ltd	15	General	Technical Criteria Evaluation	These type of projects are very complex in nature and requires technical capability and strengths to deliver the project successfully. Hence we propose to add technical evaluation criteria with marking and QCBS evaluation giving higher weightage to technical evaluation. This will be qualitative approach to shortlist quality bidders. We request you to kindly consider and incorporate the same.	Retained as per RFP
32	SoftTech Engineers Ltd	16	General	Payment terms	Payment terms and payment milestones are not clearly mentioned in the tender. Kindly provide the same.	Refer Corrigendum II
33	SoftTech Engineers Ltd	17	Detailed Scope of Work, I. Preparation and submission of the System Requirement Study (SRS), Point 4	Preparation, submission and approval of the System Requirement Study (SRS) of proposed solution for Automating the Building Plan Approval Management System in TCP/ PDA/GIDC and line department approving authority by incorporating the best methods and practices along with the present pattern of flow of data and file to map the approval process	Kindly give the details of total number and names of offices and locations where the proposed solution is to be implemented. Also kindly specify the number of software users from these departments who will be using the application.	Refer Corrigendum II
34	SoftTech Engineers Ltd	18	Detailed Scope of Work, I. Preparation and submission of the System Requirement Study (SRS), Point 4	The vendor is expected to understand the working of other departments working with TCP and comply with the standards, rules and regulation and other statutory norms followed by these departments in acceptance of the approval document issued by TCP to the citizen.	Kindly specify the names and locations of other departments working with TCP for understanding of geographical scope of project.	Is mentioned in the RFP under section 5
35	SoftTech Engineers Ltd	19	Detailed Scope of Work I. Preparation and submission of the System Requirement Study (SRS), Point 5	Gap Analysis of the existing architecture and the further requirements on enhancement of the existing infrastructure	Kindly provide the existing architecture and existing IT infrastructure of all locations to arrive at enhancement of existing infrastructure.	The selected vendor will have to study the existing infrastructure during the AS-IS report and SRS preparation phase as per the scope of work and submit the same to the TCP
36	SoftTech Engineers Ltd	20	Detailed Scope of Work I. Preparation and submission of the System Requirement Study (SRS), Point 6	Submit details of Disaster Recovery and Data Backup Plan along with Risk Management and Mitigation Activities.	As per our understanding, Authority will provide the IT infrastructure for Disaster Recovery and Data backup. Please can you confirm.	The infrastructure in terms of hardware for disaster recovery site is currently not available with SDC. Additionally the point pertains to submission of Disaster recovery plan during SRS phase.
37	SoftTech Engineers Ltd	21	Detailed Scope of Work I. Preparation and submission of the System Requirement Study (SRS), Point 7	Data collection and migration activity which includes the content collection and preparing tables, conversion and migration of legacy data and mapping it to appropriate data points in BPAMS database shall be considered as a part of requirement gathering activity.	Availability of data and Data Collection is huge and tedious task. Also let us know the types, formats and accuracy of data required to be migrated in the system. Our understanding is that there is no physical or paper data collection and digitization in the scope. Kindly confirm and amend the same. We also request you to provide the data at central location/place for better compilation of data.	The vendor is not expected to digitize any data.
38	SoftTech Engineers Ltd	22	Detailed Scope of Work 1) Plan Specification Management (PSM)	The registered professional will create the plan in any CAD drawing format as per the guidelines (specifications) of TCP/ PDA/GIDC and upload the same in PSM, where the plan should be readable to DCRE.	We recommend to consider industry accepted CAD drawing format for submission which will bring standardization and uniformity in the drawing and building plan process.	Retained as per RFP

39	SoftTech Engineers Ltd	23	Detailed Scope of Work 1) Plan Specification Management (PSM)	A provision to integrate zone within the plan should be made in the system, wherein once the RP(Regional Plan) or ODP(outline development plan) details are fed in the system, it will intelligently highlight the zoning areas.	We kindly request to amend the clause as GIS based Zone plans as only GIS based zone plans can be integrated for highlighting zoning area intelligently. The accuracy of GIS zone plan shall be the responsibility of GIS vendor. Kindly clarify the same.	The accuracy of GIS zone plan shall be the responsibility of GIS vendor. However the system should have provision for laying the same accurately on the plan .
40	SoftTech Engineers Ltd	24	Detailed Scope of Work B. Workflow Management 3) Submission of plan by professionals in DCRE	The DCRE engine will carry plan scrutiny to check if the plan is in consistent with the Goa Land Development Building Construction Regulations 2010	Our assumption is that the bye laws i.e. Goa Land Development Regulation and approval workflow is uniform across all ULBs and Authorities of Goa (TCP, PDA and GIDC). Kindly specify if there are other bye laws to be available for building plans.	The bye-laws needed are specified clearly in the RFP and is common across TCP, PDA & GIDC.
41	SoftTech Engineers Ltd	25	Detailed Scope of Work III. Hosting & Deployment of software	The software will be hosted in a centralized State data centre following prevailing SDC guidelines for the State of Goa.	Our assumption is that the bidder's scope is limited to hosting the application on State Data Center of Goa. Authority shall arrange necessary IT infrastructure in SDC including system software (Operating System, SQL Server etc.)& supporting software (CAD, Anti virus, MS Office etc.) for application hosting. Kindly confirm the same.	Refer Corrigendum II
42	SoftTech Engineers Ltd	26	Detailed Scope of Work V. Maintenance of the software after Go-Live	In addition, during the Go-Live activity and post Go-Live, the vendor should provide one CAD draft man to provide application training and handholding to new users or refresher training to old users.	Based on our past experience in similar organization, we believe that one CAD draftsman can not manage the post Go-Live support. There should be proper team of at least 5 draftsman alongwith with one Architect for operational management. We request you to consider the same for success of the project.	Refer Corrigendum II
43	SoftTech Engineers Ltd	27	Technical Terms and Conditions	The software solution should be on an open source platform, should be based on open standards and should have highly scalable architecture	We request you to consider the software solution on open standard which is widely accepted rather than open source. Also the most of the similar solutions are developed on open standard. Hence request you to amend the clause.	Refer Corrigendum II
44	SoftTech Engineers Ltd	28	C. Generic Modules	2) Incorporation of Digital Signature(token based) and eSign	Our assumption is that TCP/PDA/GIDC will provide eSign also, along with digital signature for this project. Kindly confirm the same.	Refer Corrigendum II
45	SoftTech Engineers Ltd	29	C. Generic Modules Point 1 Data repository	The digitally signed certificate issued by TCP/PDA/GIDC for technical clearance, completion order etc; will be stored in the central repository		Refer Corrigendum II
46	SoftTech Engineers Ltd	30	VII. Hand Over and Sign-off	Sign Off from every sub-office	This will delay the implementation timeline for taking sign off from sub-offices. Also the number of sub-offices are not mentioned. Hence we propose sign-off from key locations of each department (TCP, PDA & GIDC) rather than sub-offices for faster delivery and centralized monitoring of Project.	Refer Corrigendum II
47	SoftTech Engineers Ltd	31	IV. Third party security audit of the software	The vendor should also perform audit yearly during the maintenance period without any additional cost to the department.	Please clarify whether security audit to be conducted (a) only once on Go-Live of application (one time) or (b) once at the time of Go-live and then once every year during O&M phase. (Total 5 Times).	Refer Corrigendum II
48	SoftTech Engineers Ltd	32	Point No. 7 of Qualification Criteria	The bidder shall have ISO certification ISO 2001:2008 or higher from an accredited and internationally reputed/reowned firm	Our understanding is that there is typo error of ISO 2001:2008 it's ISO 9001:2008.	Refer Corrigendum II
49	SoftTech Engineers Ltd	33	c. Payment of Security Deposit (SD)	The Successful Bidder will be required to remit the Security Deposit (SD) equivalent to 10% of the project cost which will be worked out along with the contract executed with the successful bidder, inclusive of EMD by way of e_Payment.	We request you to kindly accept the SD of 10% in the form of Bank Guarantee as paying such huge amount blocks the money and affects the cash position of SME's adversely.	Refer Corrigendum II

50	SoftTech Engineers Ltd	34	c. Payment of Security Deposit (SD)	The Successful Bidder will be required to remit the Security Deposit (SD) equivalent to 10% of the project cost which will be worked out along with the contract executed with the successful bidder, inclusive of EMD by way of e_Payment.	7 Our assumption is that EMD is converted in (SD) equivalent to 10% of Project Cost. Kindly confirm the same.	Mentioned in RFP & refer corrigendum-II
51	SoftTech Engineers Ltd	35	c. Payment of Security Deposit (SD)	The SD shall be paid within 7 days from the date of issue of Letter of Acceptance (LOA) by TCP.	Kindly extend the time to execute SD for period of 30 days from the date of LOA.	Refer Corrigendum II
52	SoftTech Engineers Ltd	36	c. Payment of Security Deposit (SD)	The Security Deposit will be refunded to the Successful Bidder only after the satisfactory completion of the contract period or extension of the period, if any.	Kindly specify the time period after completion of contract period- say 30 days after completion of contract period. In the absence of specific period, it becomes difficult for the vendor to get back the SD and it takes months and years, putting vendor in a difficult situation. Therefore we request you to mention specific period for return of SD/ PBG.	Retained as per RFP
53	SoftTech Engineers Ltd	37	V. Maintenance of the software after Go-Live	The vendor will provide a dedicated Project Manager(onsite at TCP office) to carry task of handholding and training of software and to assist and run the software(BPAMS) as a part of Go Live with no additional cost to the TCP.	Our understanding is that Project Manager shall be required onsite till Go-Live phase only and should be available for discussion or meeting as and when required post Go-Live phase. Please confirm the same.	Refer Corrigendum II
54	TCS	1	4. PROJECT BACKGROUND (Page No. 8)	Brief description of the Project The solution will be implemented across all the offices/sub-offices of TCP/PDA,/GIDC & related line departments mentioned in the workflow.	Please provide the No. of Office/Sub Office for implementation of Workflow.	Refer Corrigendum II
55	TCS	2	5. STAKEHOLDERS (Page No. 9)	The major stake holders of the project include: Department of Town & Country Planning (TCP) TCP intends to call for an agency to design, develop, implement, conduct training and provide maintenance of software solution for automating the building permission system.	Provide the list of all Stake Holder of the Project. Some time multiple agencies are involved at later stage.	Mentioned in RFP at section 5
56	TCS	3	5. STAKEHOLDERS (Page No. 9)	5. STAKEHOLDERS Professionals/engineers/supervisors The architects/engineers/supervisors should be registered with TCP and having a valid license number. They should create drawings in the system and submit the plans.	Please confirm if there is a need for separate registration process for Professionals/engineers/supervisors.	A registration process has to be provided to register each architect/engineer/supervisor & stakeholders.

57	TCS	4	5. STAKEHOLDERS (Page No. 10)	<p>Line departments</p> <p>Departments from which NOC is required for development permission or who will be one of the user of the BPAMS system is as listed under;</p> <ul style="list-style-type: none"> * Town & Country Planning Department * Planning & Development Authorities * Goa Industrial Development Corporation * Village Panchayats * Municipalities * Fire & Emergency Department * State Archaeological Department * ASI, Government of India * Forest * Agriculture * Public Works department * Goa State Pollution Control Board * Goa Coastal Zone Management Authority. * South Central railways/KRC * Captain of Ports * Goa State Environment Impact Assessment Authority. * Civil Aviation/ Naval Authorities * Directorate of Health <p>Note: The list of departments for integrating NOC's may subject to vary.</p>	8	Please provide some information regarding the list of all possible NoCs.	Specific format of NOC will be shared with the vendor during system study.
58	TCS	5	III. Hosting & Deployment of software (Page No. 13)	III. Hosting & Deployment of software		Please confirm if procurment of Hardware and Software will be in scope of Vendor. If yes, Please provide the volume of the data for Sizing.	Refer Corrigendum II
59	TCS	6	Detailed Scope of Work I. Preparation and submission of the System Requirement Study (SRS) (Page No. 13)	7. Data collection and migration activity which includes the content collection and preparing tables, conversion and migration of legacy data and maping it to appropriate data points in BPAMS database shall be considered as a part of requirement gathering activity.		Please provide the volume of Data for Migration	Refer Corrigendum II
60	TCS	7	C. Generic Modules These modules includes; (Page No. 43)	Additionally the software should be inbuilt with the following features. Integration with Google earth.		Please let us know regarding the expectations and scope w.r.t to Integration with Google Earth.	The system shall have provision to take global coordinates and overlay the plan on Google Earth.
61	TCS	8	C. Generic Modules These modules includes; (Page No. 43)	Integration to other relevant website for seamless communication of data with other Government agencies resulting in e-scrutiny of document.		Please let us know on the probable set of external applications along with the scope of the integration.	Refer Corrigendum II

62	TCS	9	C. Generic Modules These modules includes; (Page No. 43)	Integration with Goonline (e-District platform of Goa) under EODB.	9 Please let us know on the probable set of external applications along with the scope of the integration.	Refer Corrigendum II
63	TCS	10	III. Hosting & Deployment of software (Page No. 45)	1. The vendor shall configure and install the software with all critical updates to be installed in the server on regular basis apprising the TCP.	We understand that the procurement and installation of all software would be in scope of implementation of bidder. Please confirm on our understanding.	Refer Corrigendum II
64	TCS	11	III. Hosting & Deployment of software (Page No. 45)	5. The enlisted vendor will assist the PMU in procuring the domain name for the web application.	We understand that the procurement of the domain would not be in scope of implementation of bidder. Please confirm	Refer Corrigendum II
65	TCS	12	III. Hosting & Deployment of software (Page No. 45)	6. They will install the SSL Certificate onto server if required so as to establish a secure connection with the browser.	Please confirm if the procurment of SSL Certificate will be in scope of imlementation of bidder.	Refer Corrigendum II
66	TCS	13	IV. Third party security audit of the software (Page No. 46)	The Third Party security audit can be conducted by any of the CERT-in empanelled vendors.	Please confirm if cost of security audit would be in scope of implementation of bidder.	Refer Corrigendum II
67	TCS	14	V. Maintenance of the software after Go-Live (Page No. 47)	The vendor should be open to incorporation of amendments in the TCP Regulations / total revision of TCP Regulations/Goa Land Development and Building Construction Regulations without any additional cost to TCP.	Please provide some details on the expectation w.r.t to this requirement.	Refer Corrigendum II
68	TCS	15	VI. Change Management, training & Capacity Building (Page No. 48)	4) The vendor shall propose different training modules for different user profiles at appropriate timelines for TCP/PDA/GIDC and all line departments.	Please provide the details of the training of end user which is expected from the bidder. The details may cover the expected number of trainees, number of trainings expected , expected batch size etc. We understand that the infrastructure required for training would be provided by department. Please confirm on the same.	The training sessions, location and frequency of training will be decided with the selected vendor on finalization between the vendor and TCP.
69	TCS	16	VI. Change Management, training & Capacity Building (Page No. 49)	9) Other than the Departmental Trainings, the vendor is expected to conduct Periodic trainings at the State Designated location for various levels of User Groups such as architects/engineer etc; The vendor shall provide such additional training at no additional cost as they deem necessary in order to ensure that the training imparted is comprehensive and complete.	Please provide some details on the expectation w.r.t to this requirement.	The training sessions, location and frequency of training will be decided with the selected vendor on finalization between the vendor and TCP.
70	TCS	17	VI. Change Management, training & Capacity Building (Page No. 49)	10) Venue for training will be provided by TCP. All the other costs including cost of trainers, training materials and hardware and software required for training will be the responsibility of the vendor.	Please provide the details of the training of end user which is expected from the bidder. The details may cover the expected number of trainees, number of trainings expected , expected batch size etc. We understand that the infrastructure required for training would be provided by department. Please confirm on the same.	Mentioned in RFP at section VI Point No.10 and the training sessions, location and frequency of training will be decided with the selected vendor on finalization between the vendor and TCP.

71	TCS	18		General	10 Please provide the details of the number of end users of the proposed solution.	Mentioned at section 5 of RFP and Refer Corrigendum II
72	TCS	19		General	We understand that procurement of SMS / email and Payment gateways would be out of scope of implementation of bidder. Please confirm on our understanding.	Refer Corrigendum II
73	TCS	20		General	Please provide some information w.r.t the expected number of plans to be scrutinized annually. Please provide category wise estimated count. The category might include single storey , multi storey etc.	The selected vendor will have to analyse the same during SRS preparation phase
74	TCS	21	9. TENDER VALIDITY / 58	i. The offer submitted by the Bidders should be valid for a minimum period of 180 days from the date of opening of the Financial Tender.	Kindly modify the clause to be read as - i. The offer submitted by the Bidders should be valid for a minimum period of 180 days from the date of opening submission of the Financial Tender.	Retained as per RFP
75	TCS	22		ii. The Successful Bidders should keep the price firm during the period of Contract including the period of extension of time if any. Escalation of cost will not be permitted during the said periods or during any period while providing services whether extended or not for reasons other than Increase in duties/taxes payable to the Government of India within the stipulated delivery period.	The successful bidder should be allowed arrive a mutually agreed price in case of extensions due to reasons not attributable to bidder.	Retained as per RFP
76	TCS	23	c. Payment of Security Deposit (SD) / 64	The Successful Bidder will be required to remit the Security Deposit (SD) equivalent to 10% of the project cost which will be worked out along with the contract executed with the successful bidder, inclusive of EMD by way of e_Payment. The SD shall be paid within 7 days from the date of issue of Letter of Acceptance (LOA) by TCP. The Security Deposit will be refunded to the Successful Bidder only after the satisfactory completion of the contract period or extension of the period, if any. The Security Deposit held by TCP till it is refunded to the Successful Bidder will not earn any interest thereof.	EMD submitted along with reponse must be returned to all bidders (even for successful bidder) when the LOA issued to the successful bidder.	Mentioned in section 10 under clause XXV.e of RFP
77	TCS	24	f. Release of SD / 65	The Security Deposit will be refunded to the successful bidder on execution of the work subject to satisfaction of TCP after getting the completion certificate from the TCP as per Work Order(s) issued by TCP from time to time and completion of the maintenance period.	Security deposit will be valid till the contract expiry and must be returned within 30 days from date of contract expiry.	Retained as per RFP

78	TCS	25	Termination for Convenience /67	TCP may by written notice, with a notice period of 30 days sent to the successful bidder, terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for TCP convenience, the extent to which performance of work under the Contract is terminated, and the date upon which such termination becomes effective. The successful bidder is entitled to any compensation whatsoever only for the work that was completed from the date of the order till the termination which conforms to the terms of the agreement. If the order is placed but there is no work carried out as per the contract agreement, or if the work carried out is not as per the agreement the successful bidder is not entitled to any compensation.	11 Termination for Convenience is not acceptable. Pls delete the said clause.	Retained as per RFP
79	TCS	26	FINANCIAL BID FORMAT Financial Terms and Conditions / 72	d. The price quoted would be inclusive of all taxes, duties and installation charges and levies as applicable along with all other charges towards fulfilling of all requirements of scope of work. No charges of whatsoever nature would be paid additional to the cost mentioned above.	Pls accept bid price exclusive of GST.	Retained as per RFP
80	TCS	27	General	RFP is silent on billing terms.	kindly accept and include the following payment terms in the RFP - a. 20% of implementation price (Part A of FINANCIAL BID FORMAT) paid on Completion of SRS b. 70% of implementation price (Part A of FINANCIAL BID FORMAT) paid on Golive c. 10% of implementation price (Part A of FINANCIAL BID FORMAT) paid at the end of handholding support. d. Quarterly arrears for Maintainence and handholding support for Yr2 to Yr 5.	Refer Corrigendum II
81	TCS	28	General	Software billing	Software will be billed 100% on delivery as per GST regulations. Kindly accept the same.	Refer Corrigendum II
82	TCS	29	General	Payment terms	All Payment must be released within 30 days from the date of invoice. Delayed payment shall be penalised @ 2% per month or part thereof.	Not acceptable
83	TCS	30	General	Penalty Capping	The overall penalty under the contract must be capped to 10% of the contract value.	Not acceptable
84	TCS	31	General	Limitation of Liability	Kindly include a clause defining and capping limitation of Liability in the RFP. Kindly note seller liability under the contract must not exceed 10% of contract value.	Refer Corrigendum II
85	TCS	32	EMD	Earnest Money Deposit INR 10,000,00/- to be paid online through e-Payment mode	Request department to accept Bank Guarantee towards EMD payment	Refer Corrigendum II
86	iDSi technologies	1	page 8	The solution will be implemented across all the offices/sub-offices of TCP/PDA,/GIDC & related line departments mentioned in the workflow.	How many offices will be covered and how many users of the system should be there? Specifically number of offices for TCP, GIDC, VP and ULBs.	Mentioned in RFP at section 5

87	iDSi technologies	2	11	TCP/PDA and GIDC	Goa Land Development & Building Construction Regulations is common? Is there a Building Byelaw also?	The bye-laws needed are specified clearly in the RFP at section 6
88	iDSi technologies	3	11		How many ULBs and Panchayats?	Refer Corrigendum II
89	iDSi technologies	4	11		Whether all User Department is computerised?	These departments will have to be studied by the vendor and then integrated
90	iDSi technologies	5	12		In the scope of Plan Specification Management(PSM) can there be a custom utility tool be provided?	The said functionality will have to be provided in the web-based application.
91	iDSi technologies	6	12		Payment Collection (online/offline). Who will provide the Payment Gateway? Is it Private or Government System?	Provision should be made in the system with both these mechansim i.e online and offline payment . Payment gateway shall be provided by TCP. The selected vendor will have to integrate the same in BPAMS.
92	iDSi technologies	7	13 & 43		Department will Provide the eSign subscription for Incorporation of Digital Signature(token based) and eSign -	Refer Corrigendum II
93	iDSi technologies	8	14		What is the overall and complete scope of conversion and migration of legacy data?	Refer Corrigendum II
94	iDSi technologies	9	15-16		NBC and Fire Safety Coverage is very broad? Is there any standard reference parameters?	The rule engine should be in compliance with the relevant TCP building byelaws concerned with the line departments which includes Part IV of latest National Building code.
95	iDSi technologies	10	16		CRZ Maps and Master Plan/RP and ODP are in Digital and GIS Format available?	No as of now there is no need for the same. The system should have a provision to accept these plan in near future as per the requirement of the department
96	iDSi technologies	11	43-44	Integration of the software with key initiatives of DeitY - namely Portal Services Aadhaar, CSC/CFC, Mobile Platform/ Gateway Services / State Service Delivery Gateway (SSDG), eTaal [for transactions monitoring], National Service Directory, Payment Gateway, Language Switch, Open Data, e-Authentication including Aadhaar, Geographical Information System/ Global Positioning System, E-Gov. Application Store, Document Repository, Certifying Authority e-District Goa portal (GoaOnline) and PAN,RAS.	Please give a detail of these applications. What Kind of system do you have for Geographical Information System and what kind of data is there?	eTaal receives transaction statistics periodically on near real time basis.RAS- Rapid Assesesment System for receiving online feedback of the service, Digilocker wherein the final document is digitally signed and stored in central repository, Aadhaar for identifying the applicant uniquely. The vendor will integrate these API's in the BPAMS software. The system shall have provision to take global coordinates and overlay the plan on Google Earth.
97	iDSi technologies	12	44		integration with Aadhar, PAN etc. shall be facilitated by the Client?	The system shall have provision to integrate with Aadhaar and PAN
98	iDSi technologies	13	44		Exact site location shall be provided by the End User while applying? Or is it selected from an existing Map Data? Whether the same is validated by the department?	Exact site location may not be compulsorily provided by the End User while applying, however, if provided,the system shall have provision to take global coordinates and overlay the plan on Google Earth.
99	iDSi technologies	14	45	The software will be hosted in a centralized State data centre following prevailing SDC guidelines for the State of Goa.	This means required servers, workstation and software will be provided by the Department. Isn't it?	Refer Corrigendum II
100	iDSi technologies	15	45	Integration with Goaonline (e-District platform of Goa) under EODB.	Please give a description of the system. Is it like SSO?	Refer Corrigendum II

101	iDSi technologies	16	45	The Vendor is expected to complete Testing, User acceptance test and STQC during this activity of the Project. STQC cost shall be borne by the vendor.	Is there any specific organisation like government bodies from where the STQC Certificate is to be done or private players can be involved too. Or as given in page 46 any CERT empanelled organisation will do.	Refer Corrigendum II
102	iDSi technologies	17	50	Final Source Code	Is the clause for submission of source code customized for this project? If no can we remove the clause? The source code of a COTS based product cannot be submitted as it violates IPR.	Refer Corrigendum II
103	iDSi technologies	18	52	The software solution should be on an open source platform, should be based on open standards and should have highly scalable architecture.	Can we remove the clause that solution should be in Open Source platform? Most of the solutions are built on MS platform.	Refer Corrigendum II
104	iDSi technologies	19	52		TCP will provide the entire required infrastructure. Please confirm if it includes the Call Logger and other CRM Software as well to track and monitor the support calls.	No call logging & CRM software is to be provided by the vendor
105	iDSi technologies	20	53	The browsers supported would be Internet Explorer 7,8 & 9+ latest chrome, Mozilla, Safari. The application is expected to realign and fit in to the smart mobile devices (iPAD, iPhone, Android etc;)	Internet explorer 7,8, 9 are rarely used currently for browsing. Can u remove the this condition?	Retained as per RFP
106	iDSi technologies	21	53		After Year 1 it says 4 Years of AMC (including Free maintenance of 9 months). Where as the Scope says 5 years of AMC. Please clarify.	The clause clearly states as follows "The AMC support for five years include product upgrades and maintenance, hosting support and dedicated manpower for a period of 5 years. The vendor will provide a dedicated Project Manager(onsite at TCP office) to carry task of handholding and training of software and to assist and run the software(BPAMS) as a part of Go Live with no additional cost to the TCP. ". This includes the complete contract term of 5 years.
107	iDSi technologies	22	53	Project Execution time schedule	There is no time given for Sytem study whereas it is within the scope of project.	Refer Corrigendum II
108	KPMG Advisorly Services Pvt. Ltd	1	Scope of Work of Selected Bidder's	Development Control Regulations (DCR) Management 1) Plan Specification Management(PSM) 2) Development Control Rule Engine(DCRE) 3) Generation of scrutiny report	Do we mean PreScrutiny-Check Software Module by PSM.	The functionality pertaining to PSM and DCRE shall be provided by the vendor either in the same module or different. However, role based access needs to be given at each stage.
109	KPMG Advisorly Services Pvt. Ltd	2	Workflow Management	2) Submission of plan by professionals in PSM 3) Submission of plan by professionals in DCRE	Are we talking about 2 different submissions. Kindly clarify.	There will be no separate submission of drawings and documents. The plan which is submitted to PSM will be carried forward to DCRE.
110	KPMG Advisorly Services Pvt. Ltd	3	Technical Terms and Conditions	The software solution should be on an open source platform, should be based on open standards and should have highly scalable architecture.	Requesting to relax the norms for the development of Scrutiny Engine.	Refer Corrigendum II
111	KPMG Advisorly Services Pvt. Ltd	4	PROJECT PERIOD & EXECUTION TIME SCHEDULE	Customization & Go-Live T + 3 months.	As per our past experience of state-wide Implementation of OBPS, we recommend that after the final submission & acceptance of the SRS, minimum 6 months must be allotted for the Customization & Development of the OBPS application. Also Go-Live in a phased manner is proven to be better mechanism for a robust solution.	Refer Corrigendum II

112	KPMG Advisorly Services Pvt. Ltd	5	Tender Submission, Opening and Evaluation	Process of Selection of Agency.	We request authority to make selection Criteria as QCBS(Quality and Cost based selection).This RFP consist of various technical aspects and considering the current scenario where most of the Government RFP of such scope and value give empasis on quality of solution and capability of SI,Kindly make selection criteria to 70:30,where Tehnical Weightage is 70% and Finanical Weightage is 30%	Retained as per RFP
113	ABM Knowledgeware Ltd, Mumbai:	1	Page 69 Qualification Criteria	The bidder should have at least 2 years' experience in the field of software development. Projects implemented jointly or in consortium shall not be considered	The Bidder should have at least 10 years' experience in the field of software development, implementation and support services. Copy of Work Order issued before 31.3.2008 and successful completion certificate from the customer. Projects implemented jointly or in consortium shall not be considered.	Retained as per RFP
114	ABM Knowledgeware Ltd, Mumbai:	2	Page 71 Qualification Criteria	The bidder should have developed at least one similar building plan approval system which is successfully implemented & operational for at least last 6 month in any Government/semi Government/urban local body/Government company of value not less than 1 crore. Projects implemented jointly or in consortium shall not be considered	The bidder/OEM should have developed/ implemented and supported at least 1 building plan approval system which is successfully implemented & operational for at least last 6 month in any Government/semi Government/urban local body/Government company of value not less than 1 crore. Projects implemented jointly or in consortium shall not be considered unless the bidder was responsible for implementation and support of the software in the quoted project.	Retained as per RFP
115	ABM Knowledgeware Ltd, Mumbai:	3	Qualification Criteria	New Criteria	This is a state wide project. Bidder having experience of state wide e-Governance projects should only be eligible for the project. Hence we suggest following criteria: Bidder should have experience of implementing e-Governance software solution atleast at 50 ULBs in a state in past 5 years and the project value in more than 20 Cr	Retained as per RFP
116	ABM Knowledgeware Ltd, Mumbai:	4	Page 71 Qualification	The average annual turnover of the agency /company should be minimum Rs. 2 crores for proceeding two financial years ending 31.03.2018.	The average annual turnover of the agency /company should be minimum Rs. 50 crores forproceeding three financial years ending 31.03.2018. Net worth of the company for preceding three financial years (2015-2016, 2016-17 and 2017-18) should be positive.	Refer Corrigendum II
117	ABM Knowledgeware Ltd, Mumbai:	5	Page 71 Qualification Criteria	The bidder shall have ISO certification ISO 2001:2008 or higher from an accredited and internationally reputed/reowned firm	The bidder shall have ISO certification ISO 2001:2008 or higher from an accredited and internationally reputed/reowned firm The Bidder Shall have SEI CMMI3 certification or higher	Refer Corrigendum II
118	ABM Knowledgeware Ltd, Mumbai:	6	Page 56 e. Financial Bid Evaluation	On opening of the financial bid, the L1 bidder will be identified who offers the least cost (i.e least amount of Grand Total as mentioned in the 'Financial Bid') and will be assigned the work order	For Awarding of Bid we request Department to use QCBS method. As the project require high end skills and technical manpower. QCBS 80:20 wherein 80% weightage is given to technical and 20% weightage is given to commercials is proposed.	Retained as per RFP