

SR NO	BIDDER	QUERY-NO	CLAUSE REFERENCE IN RFP	CLAUSE IN RFP	QUERY	REPLY
1	ROSMERTA AUTOTECH PVT LTD	1	Product Description in Scope of Work, at page 8	Overview of the system displays meter+printer+Tracker+Data Terminal	The Device should be displayed as GPS/GPRS Device with Panic Button	Refer Revised RFP
2	ROSMERTA AUTOTECH PVT LTD	2	Supply Schedule of the device	For orders placed in the 1 st month , the delivery time is 1 month and subsequently all orders placed should be delivered within 15 days	Delivery period is too short	Retained as per RFP
3	ROSMERTA AUTOTECH PVT LTD	3	Price Bid Evaluation, Page 12	POC submitted confirm to the specifications mentioned at ANNEXURE B	POC submitted confirm to the specifications mentioned at ANNEXURE D	Refer Revised RFP
4	ROSMERTA AUTOTECH PVT LTD	4	Price Bid Evaluation Page 12	the party quoting L1 rates in RFP may be given exclusive supply rights for initial 6 months or at least 50% of the order placed whichever is earlier. Subsequently, all bidders qualifying through the RFP and agreeing to match the L1 rates will be empanelled with the DOT for supply of the device.	Suggest you to assure that the L1 bidder is allowed with exclusive sale right for minimum 6 months and minimum 60% sale of total estimated volume. Once both crosses the limit (6 months exclusive sale and minimum 60% volume), other qualified bidders matching L-1 price will be empanelled with the DOT will be allowed to sale.	Retained as per RFP
5	ROSMERTA AUTOTECH PVT LTD	5	Annexure A, Technical Bid Format Point No 2, Page No 25	The bidder (including consortium partner if any) should be a Company registered in India under the Indian Companies Act 1956 or a Registered Partnership Firm or a Sole Proprietary Firm.	We would strongly suggest to avoid Proprietary or partnership firms and consider only reputed Indian Manufacturing Company of “THE DEVICE” registered under Indian Companies Act should be allowed to bid. Further, we suggest that the financial and experience credentials of 100% subsidiary and 100% parent of the bidding company be considered for evaluation of qualifying criteria.	Retained as per RFP
6	ROSMERTA AUTOTECH PVT LTD	6	Annexure A, Technical Bid Format Point No 2, Page No 25	The bidder (including consortium partner if any) should be an Original Equipment Manufacturer or an authorized Dealer of established OEM of THE DEVICE.	The product is “GPS/GPRS Device” which involves service commitment for minimum 5 years, hence only OEMs of “THE DEVICE” should only be considered. Considering the need of service commitment for 5 years, no application from Dealer or consortium should be allowed. Further, being a equipment supply and warrantee service bid and not an integration of various parts, a consortium should not be allowed.	Retained as per RFP

7	ROSMERTA AUTOTECH PVT LTD	7	Annexure A, Technical Bid Format Point No 2, Page No 25	The bidder (or consortium partner if any) should have minimum 2 years of existence in the manufacture or sale of the GPS/GPRS device for the vehicle as on 31.03.2017	As the project is concerned with the safety and security of public and has a large volume which is to be supplied in short span of time, a much higher experience is desired. So we suggest that the clause be amended as,- The bidder should have minimum 5 years of existence in the manufacture of the GPS/GPRS device for the vehicle as on 31.03.2017	Retained as per RFP (Mam, Suggest)
8	ROSMERTA AUTOTECH PVT LTD	8	Annexure A, Technical Bid Format Point No 2, Page No 25	The bidder (or consortium partner if any) should have sold at least 1,000 nos. of GPS/GPRS devices cumulatively within the last three financial years.	As the project is concerned with the safety and security of public and has a large volume which is to be supplied in short span of time, a much higher experience is desired. Secondly, Considering L-1 bidder need to supply about 25,000 devices within 6 months, at least they should have cumulative supply credential of 25,000 devices So we suggest that the clause be amended as, The bidder should have sold at least 25,000 nos. of GPS/GPRS devices cumulatively within the last three financial year. As the project entails ensuring safety and security of public where the precious life is at stake, there is need to have best quality product from best manufacturing firm. Hence we strongly recommend to select best capable supplier and department should consider introducing QCBS selection process in RFP, so that most capable bidder get his due weightage during the evaluation process.	Retained as per RFP

9	ROSMERTA AUTOTECH PVT LTD	9	Annexure A, Technical Bid Format Point No 2, Page No 25	The bidder should have an average turnover of Rs. 2 crores in last three financial years(2014-15, 2015-16, and 2016-17).	We strongly recommend that considering the high volume and estimated contract value, the Turn Over criteria is too low. The estimated project cost would be around 50 Crores which has to be executed in 6 months so we strongly recommend department should seek minimum average of Rs 50 Crores in last three years. As the project entails ensuring safety and security of public where the precious life is at stake, there is need to have best quality product from best manufacturing firm. Hence we strongly recommend to select best capable supplier and department should consider introducing QCBS selection process in RFP, so that most capable bidder get his due weightage during the evaluation process.	Retained as per RFP
10	ROSMERTA AUTOTECH PVT LTD	10	Annexure A, Technical Bid Format Point No 2, Page No 25	Technical compliance certificate	The acceptance of compliance from ANY NABL ACCREDITED LAB will lead to inclusion products which are not compliant with AIS 140 and hence cannot be allowed. Also the CMVR 126 recommends the specified labs only for testing of compliance. We strongly recommend that Compliance certificates from any one of the agencies namely ARAI/ICAT/IIP/CIRT only to be accepted. Kindly remove "any NABL accredited" and include only those allowed as per CMVR 126.	Refer Revised RFP
11	ROSMERTA AUTOTECH PVT LTD	11	Annexure B, Page 28	Financial terms and conditions, h) cost of AMC as stated at Sr No 3 for the 1 st year would be carried forward for the lifetime of the device with an annual maintenance of 8% of the stated cost per year.	We recommend that the life time of the device be defined. (whether it is 5 years as is being considered for AMC period or otherwise?) We recommend that the bidders should be allowed to quote for the entire 5 years AMC period and the selected bidder be allowed to own the total ownership of the device. The AMC be calculated on time value of money basis by discounting the price by the interest rate yearwise. Alternatively at least allow maximum 15% of the stated cost as AMC from second year onwards.	Retained as per RFP
12	Atlanta Systems Pvt. Ltd.	1	3.1.1.1 h		what is the need of printer?	Refer Revised RFP
13		2	3.1.1.1 g		what is the need of button?	Refer Revised RFP

14		3	3.1.1.1 j		integrate with an overhead display board?	Refer Revised RFP
15		4			which kind of Public Transport Vehicles ?	Refer Revised RFP
16	ADDTech	1	Page No. 6 EMD payment		We are MSE registered NSIC firm as per Cenral Government circular we are eligible for EMD exemption.Kindly Confirm accptence of EMD exemption for MSE registered companies.	Exemption will be considered on submission of NSIC certificate
17	ADDTech	2	Page No. 24 EMD payment		Please share details of Bank account for Tender Fees Payment	Details of tender fees / Tender Processing fee payment are given in the tender document section of RFP
18	ADDTech	3	Page No.28 Ponit 11 Power of Attorney		Please provide format for PoA	Refer Revised RFP
19	ADDTech	4	Page No. 30 Point I (GEL Processing Fees)		GEL processing Fees of Rs.50 per Device Per Month as 1 year AMC .Please confirm this price is inclusive of Tax or Not	exclusive of taxes
20	ADDTech	5	Page No.87		Is embedded SIM Mandatory.We are using Normal SIMS as it facilitates selecting better network depending on locations	yes embedded SIM is mandatory
21	ADDTech	6	General Queries Related to Payment		Please confirm Whether Payment for supply of The Device will be made by DOT or GEL or Individual Transporter.	Payment will be made by the individual Buyer
22	ADDTech	7	General Queries Related to Payment		Please Confirm Payment Terms.	Payment will be made on sucessful supply and installation of the Device
23	ADDTech	8	General Queries related Delivery		Please confirm Dlivery schedule like what is the lead time provided to supply devices from the date of PO and should vendor deliver devices to GEL or DoT or to individual Transporter in Goa.	Refer Revised RFP in 6. Scope of Work under Supply Schedule of "The Device"
24	Binary Semantics	1	General Queries Related Extension of tnder Submission Date		we might require some time to prepare exact estimation as we come across the notice quite late.we rrequest you to extend the last date of submission aginst your tender by atleast 10-15 days.	Refer Revised RFP

25	Trimble Mobility Solutions India Pvt. Ltd.	1	RFP page no. 26 clause/section 8	Bidder should have valid ISO 9001:2008 certification or any higher version of the same	We have deployed GPS solution in other PSU and agencies. Since ISO 9001 is meant for any type of business and is very general it does not require mandatory for this project while the VTS operation requires processes and facilities to ensure information integrity & security, which is covered comprehensively by ISO 270001.	Retained as per RFP
26	Trimble Mobility Solutions India Pvt. Ltd.	2	RFP page no. 20 clause/section c.1	The Successful Bidders will be required to remit the Security Deposit (SD) equivalent to 10% percent of the estimated value of the order	Will it be decide on esteem dated value of RFP or 50% for L1 successful bidder or phase wise orders	In case of L1 bidder, it will be based on the 50% of the estimated value.
27	Trimble Mobility Solutions India Pvt. Ltd.	3	RFP page no. 26 clause/section 2	The Bidder (including consortium partner if any) should be a company registered in India under the Indian Companies Act 1956 or a Registered Partnership Firm or a Sole Proprietary Firm	This RFP is for huge volume with 5 years support commitment we suggest to avoid proprietary firms.	Retained as per RFP
28	Trimble Mobility Solutions India Pvt. Ltd.	4	RFP page no. 30 clause/section i	The yearly warranty and maintenance charges include GEL processing fees of Rs 50/- (taxes exclusive) have to be paid to GEL by the bidder per device per month and will have to be paid to GEL by the bidder for the complete operational lifetime of "The Device" covered under AMC by the bidder. The amount calculated would have to be paid on a monthly basis to GEL	Will it be decide on no of installation or device supply.	Number of devices installed
29	Trimble Mobility Solutions India Pvt. Ltd.	5	RFP page no. 88 clause/section f	During the warranty/AMC period the complaints received from the vehicle owner should be attended with in 8 hours The bidder shall make replacement of any damaged device on priority basis. Downtime for the replacement shall not be more than 8 hours	We understand that this is working hours and apart of holidays and week offs.	It is 8 hours.

30	Trimble Mobility Solutions India Pvt. Ltd.	6	Other	GEL/DGM/EOI-18 Dated : 05 Jan 2018 and GEL/GPS/RFP-21 Dated : 7th March 2018	It seems that both the tenders has been combined on later stage or please confirm if both are separate tenders.	Both are totally separate tenders.GEL/DGM/EOI-18 Dated : 05 Jan 2018 is the tender for Digital Fare Meters with Printer, GPS Device and Panic Button Integrated with Over Head Display Board and GEL/GPS/RFP-21 Dated : 7th March 2018 is for GPS/GPRS Devices with Panic Button
31	HBSS	1	RFP Page number 6, Clause 4.1, Project Background	It is proposed that the bidder quoting L1 rate in RFP may be given exclusive supply rights for initial 6 months or at least 50% of the order placed whichever is earlier.	Will this initial supply be in one or multiple RTO's? What % of the remaining devices will be allotted to other vendors after 6 months?	It will be for Multiple RTO's. The % of the remaining devices that will be allotted to other vendors will depend upon the devices supplied by the L1 bidder during the exclusive supply period
32	HBSS	2	RFP page number 8, Clause 6, Scope of Work	The device supplied should be able to transfer the vehicle movement data on a periodical basis to the CTRS application development by GEL installed at SDC through GPRS and GPS devices.	Will the bidder only supply devices which can be integrated to the software application developed by GEL?	The bidder have to supply the device as per the specifications mentioned at ANNEXURE D. This device should send data to the CTRS application of GEL as per the requirements mentioned in the document.
33	HBSS	3	RFP page number 9, Scope of Work of selected bidders, Point 3	Install a device health checking and monitoring tool	Will this be a part of CTRS, or the bidder will have to provide a different application or tool that would integrate with CTRS?	The bidder has to install this tool
34	HBSS	4	RFP page number 9, Scope of Work of selected bidders, Point 7 and 8	Set up and operate service and call centers	There is no scope or specifications of the required Call center and service centres. Please provide the exact scope of the required centers like manpower required etc.	The scope is as mentioned in the document. The specifications on the No. of manpower required has to be decided by the vendor to ensure she/he meets the required SLA's of operation.

35	HBSS	5	RFP page number 13, GEL/DOT reserves the the right to, Point 8	If the delivery performance of the L1 bidder is not as per schedule in the first 6 months or supply of 50% of estimated units whichever is earlier, GEL reserves the right to open up the supply rights to other qualified bidders who ar empaneled.	will the other qualified bidders have to supply on the L1 rates or their respective rates?	During the empanelment process, only those bidders will be empanelled who will agree to match the L1 rate.
36	HBSS	6	RFP page number 13, GEL/DOT reserves the the right to, Point 8	If the delivery performance of the L1 bidder is not as per schedule in the first 6 months or supply of 50% of estimated units whichever is earlier, GEL reserves the right to open up the supply rights to other qualified bidders who ar empaneled.	will the other qualified bidders have to supply on the L1 rates or their respective rates? What if they don't agree to L1 rates?	During the empanelment process, only those bidders will be empanelled who will agree to match the L1 rate.
37	HBSS	7	RFP page number 28, Financial Bid Format		how Will the cost of installation and operations of the Service center and call center included in the financial bid?	This cost has to included in the device and the AMC cost.
38	HBSS	8	RFP page number 28, Financial Bid Format, Financial Terms and Conditions, Point i	The yearly warranty and maintenance charges quoted by the bidder for the service should include GEL processing fees INR 50 (taxes exclusive) per device per month, and will have to be paid to GEL by the bidder for the complete operational lifetime of the device covered under AMC by the bidder. The amount calculated will have to be paid on a monthly basis to GEL	Please explain this point	
39	HBSS	9	RFP page number 38, Clause 3.1, Vehicle location tracking with Emergency button, Functional Requirements for VLT, Point G	display terminal and button mechanisms to support following functionalities?	who will supply this display, and will the display have to be integrated with the device and/or CTRS app?	Refer Revised RFP in ANNEXURE 'D'
40	HBSS	10	RFP page number 38, Clause 3.1, Vehicle location tracking with Emergency button, Functional Requirements for VLT, Point J	Device shall have a provision to integrate with an overhead display on board	Why does the purchaser need the device to be integrated with an overhead display? Is it for next stop announcement?	Refer Revised RFP

41	HBSS	11	RFP page number 53, Table 4B, Point 11	Alert- Emergency state off - When emergency state of vehicle is removed	How will the removal of emergency state of vehicle be removed, what will be the protocol or procedure for this activity?	Protocol regarding passing of Data is mentioned in Table 4A under the clause 4.0 COMMUNICATION PROTOCOL (4.1 Data Frame Format)
42	HBSS	12	RFP page number 59, Table 6A, Functional Testing		From our understanding, this tender is based on the AIS-140 guidelines. We understand the OEMs who have gone through the testing procedures to obtain the certification need not have to go through the testing mentioned. Please confirm/clarify.	Test report for the device as per the requirements of the RFP has to be submitted.
43	HBSS	13	RFP page number 8, Scope of Work	Supply, installation and commissioning of devices in approximately 25,000 public transport vehicles.	What type of vehicles are included in the project, and their year of manufacture should be known as some vehicle types need additional connectors to connect the devices. Please let us know the different kind of Vehicles and their manufacture year.	These will be basically the Goods Vehicles and Buses. Detailed information about the vehicles will be furnished once empanelled
44	HBSS	14	RFP page number 72, Table 6D, Packet Type	Tamper Alert (Optional)	In software Specifications, Tamper Alert is mandatory, and here it is optional. Both points are contradictory, please explain.	Refer Revised RFP
45	HBSS	15	RFP page number 78, Clause 7.0, Device to backend communication mechanism, point 7 and Point 10	Ensure the security and privacy of the data is maintained in accordance with applicable laws of various authorities	Does the purchaser want the data to be encrypted?	The bidder has to strictly share the data as per the specifications and the protocols specified in ANNEXURE D.
46	HBSS	16	RFP page 86, Point G	In case of emergency, the system shall have a provision to send the alert message to the control center at the same time the alarm siren should be such that it should attract attention from local crowd	Is Alarm siren required? If yes, then who will bear the cost of the siren? If the bidder has to do it, how will the cost of the alarm siren be included in the financial bid?	Yes, Include it in the Device Cost
47	HBSS	17	General Queries		The BOQ format don't categorize cost components in structured manner which is essential for projects of state-wide scope. Key cost components like infrastructure cost is being asked to be added in the Device cost and AMC components are not well defined.	Retained as per RFP

48	HBSS	18	General Queries Related to Payment		There's no payment terms defined as such and the response to queries states that the money will be paid by individual vehicle owner. The payment should be owned by the tendering authorities not by the vehicle owner.	Retained as per RFP
49	HBSS	19			The number of Vehicles mentioned in the RFP is 25000 whereas in pre-bid meeting we were told the numbers would be increased to 70000 but there is no corrigendum as such to support this. This is expected to have huge financial impact and need to be answered asap.	Refer Revised RFP
50	KPIT	1	Page 40, 3.1.1.3	Device shall be capable of transmitting data to Backend Control Server (Government authorized server) *using 2G,3G,4G network via Wide Area (Mobile) Communications network (Cellular) as per communication Protocol in section 4.	We would like to understand the need for 3G and 4G compliance at this point of the time since the scope of the tender does not specifically require 3G or 4G availability/compatibility. We would rather propose that 3G/4G requirement, if needed as a potential future need, should be asked to be accommodate in the hardware design by the vendors providing the VTS unit so as the selected vendor would be in a position to provide the same in future	This clause is included with respect to the amendment done to the AIS 140 standards. This is to ensure that the device supplied by the vendor should be compatible with the latest technologies
51	KPIT	2	Page 5, Section 3	Last date of Online Submission of completed bid document - 06th April 2018 (upto 3.30 pm)	We request extension of 2 weeks for bid submission	Refer Revised RFP
52	KPIT	3	Page 25, Annexure A	The Bidder (including consortium partner if any) should be an Original Equipment Manufacturer or an Authorized Dealer of Established OEM of "The Device	We request to allow authorize dealers of OEM to participate in tender on behalf of OEM & shall use credentials of OEM. Kindly modify the clause as below:"The vendor should be an Original Equipment Manufacturer holding valid TAC or an Authorized Dealer of Established OEM of GPS devices"	Retained as per RFP
53	Precise Automation & Robotics	1	Annexure- A Technical Bid Format Point 1 EMD and Cost of tender Documents Page No. 27	Cost of Tender Documents- 10,000/- Earnest Money Deposit (EMD): 15,00,000/- Mode of Payment: ePayment Only	Request for Exemption for the bidders registered under MSME and NSIC as per GFR Rule 170. Attached is the guideline proof for your reference.	Exemption will be considered on submission of NSIC certificate

54	Precise Automation & Robotics	2	Qualification Criteria Point No 1 Page No. 25	The Bidder should submit the RFP payments in the form of ePayment mode only, NEFT/RTGS/OTC Challan copy must be scanned and uploaded to the eTendering website within the period of tender submission and the originals to be deposited in the office of GEL, Panaji on or before the RFP submission date. Earnest Money Deposit: Rs. 15,00,000/- Cost of Tender Document: Rs. 10,000/- Cost of Tender Processing Fee: : Rs. 1,500/-	Request for Exemption for the bidders registered under MSME and NSIC as per GFR Rule 170. Attached is the guideline proof for your reference	Exemption will be considered on submission of NSIC certificate
55	MindaiConnect	1	Page No. 5 / Mode of Transfer of EMD	EarnestMoneyDeposit: Rs. 15,00,000/- Mode of Payment: ePaymentOnly	You are kindly requested: EarnestMoneyDeposit Rs. 15,00,000/- can also be deposited in the form of Bank Guarantee /ePayment.	Retained as per RFP
56	MindaiConnect	2		General	After the Selection of Successful Bidder, Who will release the order to the Bidder?	A successful bidder is the one who will be empanelled and only then will be known as the empanelled vendor. All the vendors empanelled will then have to supply the devices to the vehicle owners at the L1 rate for which they have been empanelled
57	MindaiConnect	3		Payment	Who will make the Payment to the Successful Bidder after installation of Device?	Vehicle Owner
58	MindaiConnect	4		General	Above cited tender for the already running vehicles or for the New Vehicles Kindly Clarify	All the vehicles having valid registration certificate with the state department of transport
59	MindaiConnect	5	Page No. 12 & Price Bid Evaluation		Kindly share the Vehicle wise List for the each RTO, which will come to the RTO for the Fitness Purpose, so that we can Plan the Manpower accordingly	Details will be furnished to Empanelled Vendor
60	MindaiConnect	6	Page No. 9 & Scope of Work of GEL	Scope	Data Center for the Storage of Data is in the Scope of GEL, Kindly Clarify.	Data storage pertaining to CTRS application will be done at SDC by GEL

61	MindaiConnect	7	Page No. 85 & Supply, Installation and Commissioning of "The Device".	The Successful bidder at his own cost will identify the space and get approval from DOT for the "Installation and Service Center" of located across the state of Goa	As per our understanding Monthly Rental for the space at Each of the 12 RTO's including Electricity Bill of Space, Personal Computer, Manpower, Printer is in the Scope of Bidder, kindly Clarify.	Yes. The scope is as mentioned in the document. All the requirements as mentioned in the scope has to be taken care by the vendor to ensure he/she meets the required SLA's of operation.
62	MindaiConnect	8	Page No. 9 & Sr No. 3 of Financial Bid	Yearly warranty and maintenance (*). Cost of AMC for one year	As per our understanding Successful bidder will get the Warranty & maintenance Charges after one year from the installation. Kindly Clarify.	Yes.
63	MindaiConnect	9	Page No. 29 & Clause H of Financial Terms.	Cost of AMC as stated at Sr. No. 3 for the 1st year would be carried forward for the lifetime of the device with an annual maintenance of 8% of the stated cost per year	Kindly provide more information.	Refer Revised RFP
64	MindaiConnect	10	Page No. 29 & Clause i of Financial Terms	The yearly warranty and maintenance charges quoted by the bidder for the service should include GEL processing fees of Rs. 50/- (taxes exclusive) per device per month and will have to be paid to GEL by the bidder for the complete operational lifetime of "The Device" covered under AMC by the bidder	Bidder has to consider the GEL Processing in Sr No. 2 or Sr No. 3 of Financial Format Kindly Clarify. As per our understanding GEL Processing Fee will applicable from the first month of installation of Device Kindly Clarify	Consider it at Sr No. 3 Yes. GEL Processing Fee has to be considered from the First Month of the Installation of the Device.
65	MindaiConnect	11	General Clause		As the department have Technical / Quality Concerns for the above said Project, Valid CMMI Level III Should be mandatory for the bidder	Retained as per RFP
66	ATSPL - aditracking	1	Ref. Page No. 9	Install Embedded SIM with 1 year data service	Do you need provision or it is mandatory?	It is mandatory
67	ATSPL - aditracking	2	Ref. Page No. 10	Setting up of call center	Infrastructure details (Man power, Space, IT infra etc, Call center software & Hardware)	Yes. The scope is as mentioned in the document. All the requirements as mentioned in the scope has to be taken care by the vendor to ensure he/she meets the required SLA's of operation.

68	ATSPL - adititracking	3	Ref. Page No. 10	Take necessary approvals from DOIT in order to host CTRS web application on the SDC server	Specs of Software which is to be hosted	Refer the Scope of Work of GEL in RFP document
69	ATSPL - adititracking	4	Ref. Page No. 40		Meter & printer Specs and who will provide the same?	Refer Revised RFP
70	ATSPL - adititracking	5	Ref. Page No. 57		How many panic buttons in a bus?in Doc it is mentioned that it should be accessible to every passenger and also to the Driver.	Refer Revised RFP in ANNEXURE 'D' under clause 5.3 Physical Mounting
71	ATSPL - adititracking	6	Ref. Page No. 78	Registration and activation of the device(s) fitted on the vehicle, including the details of vehicle registration number, engine number, chassis number, vehicle make and model, device make and model, and telecom service provider's name.	Who will give the access to UI(User Interface)	GEL will provide the same in the CTRS web application
72	ATSPL - adititracking	7	Ref. Page No. 80	Connector used for antennas-Antenna is internal hence no connector.	Then why is connector mentioned?	Retained as per RFP
73	RSR Business Development Pvt Ltd	1	RFP page. no26 point no.7	Compliance Certificate for functioning as per the Annexure-'D' should be obtained from any one of the agencies namely ARAI/ICAT/IIP/CIRT/ any NABL accredited Lab to be submitted.	we have applied for the certification and as per the lab due to ongoing multiple applications submitted at the LAB; they need sufficient time to give us the necessary certificate.We would request; if you consider our Certification Applied for Status; duly attested by the Govt Approved ICAT Lab and we will submit our device samples for the same too.	Retained as per RFP
74	iTriangle Infotech Private Limited.	1	6	Earnest Money Deposit	In all the Central Govt, State govt and Public Sector units tender, the exemption for payment is allowed for the units registered with MSME/NSIC to encourage Micro and Small units. Kindly requested to provide EMD exemption for the units registered with MSME/NSIC	Exemption will be considered on submission of NSIC certificate
75	iTriangle Infotech Private Limited.	2		Payment Terms :	No Clarity on the payment terms. Kindly provide details about the payment.	The vehicle owner shall pay the cost of the device directly to the empanelled vendor on successful installation of the same

76	iTriangle Infotech Private Limited.	3	6a &6b	Functional ,Performance & Durability Test	All the test are completed by testing agency during certification. Whether GEL intends to the retesting?	GEL /DOT reserves the right to re-test any device .
77	iTriangle Infotech Private Limited.	4		Installation of Panic Button	The wiring harness for panic button varies from model to model and vehicle to vehicle. The cost of wiring harness is high in comparison with the Vehicle Tracking Unit. It is challenging to arrive on standard pricing for wiring harness for panic buttons especially in the buses. Kindly requesting to incorporate the wiring harness cost in the price bid in a separate head.	Retained as per RFP
78	iTriangle Infotech Private Limited.	5	Pg39	Point no g, h,I and j	These points are irrelevant to this tender. Kindly requested to remove the same.	Refer Revised RFP
79	ITG Telematics Private Llimited				Is EMD costing Rupees 15,00,000 exempted under any clause, such as MSME certified co. or any other certification.	Exemption will be considered on submission of NSIC certificate
80	ITG Telematics Private Llimited				Quantities to be offered to L1.?	Refer the last paragraph of the clause 4. PROJECT BACKGROUND, the section marked in BOLD
81	ITG Telematics Private Llimited				What is the criteria for calculation of security deposit? On How much quantity?	Refer 10.xxix.c. Section on Payment of Security Deposit (SD)
82	ITG Telematics Private Llimited				Type of model: Opex or Capex?	Question not clear
83	ITG Telematics Private Llimited				What will be the payment terms?	Mentioned in the RFP. Refer clause 3. Tender Document
84	Meridian Tracking Pvt.Ltd	1	4.Project Background Page No.7	It is proposed that the bidder quoting L1 rate in RFP may be given exclusive supply rights for initial 6 months or at least 50% of the order placed whichever is earlier.	It is requested to allocate atleast 50% work to the L1 bidder &remove the 6-month criteria.	Retained as per RFP

85	Meridian Tracking Pvt.Ltd	2	Payment of Security Deposit (SD) PageNo.20	The Successful Bidders will be required to remit the Security Deposit (SD)equivalent to 10% percent of the estimated value of the order,inclusive of EMD by way of e-payment.	10% Security Deposit is on very high side,we request GEL to kindly reduce the security deposit to 5% of contract value.	Refer Revised RFP
86	Meridian Tracking Pvt.Ltd	3	Qualification Criteria Page No. 27	The Bidder(or consortium partner if any)should have minimum of 2 years of existence in the manufacture	We request GEL to kindly change the date to last date of bid submission.	Question not clear
87	Meridian Tracking Pvt.Ltd	4	Qualification Criteria Page No. 27	The Bidder (or consortium partner if any)should have an average turnover of Rs.2 crores in last three financial years(2014-15,2015-16,and 2016-17)	We request GEL to kindly consider the FY 2017-18 also.	Retained as per RFP
88	Meridian Tracking Pvt.Ltd	5	Specifications for GPS/GPRS Device with Panic Button Page No.33	Specifications for GPS/GPRS Device with Panic Button	We request to kindly change the specifications to AIS 140 &Technical Compliance Certificate to be submitted only for AIS 140.	Refer Revised RFP
89	Meridian Tracking Pvt.Ltd	6	3.1.1 Functional Requirements for VLT Page No.39	The Device shall support GAGAN,the Indian SBAS	Any GPS/GLONASS/GAGAN satellite based augmentation system shall be allowed.	Retained as per AIS 140
90	Gtrack	1	General Queries		SD will be calculated on which price? Calculation of SD will be on how many units ?	Refer Revised RFP at clause 10 (xxix - c)
91	Gtrack	2			What is the tender value.	NA
92	Gtrack	3			Price bidding to be quoted for one unit ?	Yes. To be quoted for a single unit as per FINANCIAL BID FORMAT at ANNEXURE - B
93	iBall	1	Sr.No : Annexures D Title Number : ANNEXURE'D' (SPECIFICATTIONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON) Point#3.1.1.1. g Page # 38 & 39 (Thirty Eight & Thirty Nine)	Display Terminal and buttons/mechanisms to support following functionalities : Trip Start (mandatory &integrated with the meter start) . Trip End (mandatory &integrated with the end of metering) . Waiting (Visual Display) . ON kip KM (VisualDisplay) . On trip fare (VisualDisplay)	The Scope in the RFP doesn't specify the needfor Meter nor Display Board.Hence we humbly request you to kindly delete this clause.	Refer Revised RFP

94	iBall	2	<p>Sr.No: Annexures :D Title Number: ANNEXURE "D" (SPECIFICATTONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON) Point#3.1.1.1 h Page # 39 (Thirty Nine)</p>	<p>Printer to Print Trip Details : Device must be integrated with the Thermal Printer with minimum following specifications. .12x24lonts . Print paper width 58 mm minimum . Printing width 48 mm minimum . Printing Language . Resolution 8 Dots/mm</p>	<p>The Scope in the RFP doesn't specify the need for a Printer.Hence we humbly request you to kindly delete this clause.</p>	Refer Revised RFP
95	iBall	3	<p>Sr.No: Annexures :D Title Number: ANNEXURE "D" (SPECIFICATIONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON) Point # 3.1.1 .1. I Page # 39 (Thirty Nine)</p>	<p>Printing Receipt / Fare Slip The printer should print the receipt of .iourney,with at least the following fields . Vehicle ID (registration number) . Trip ID (Optional) . Trip Start date/time (IST) . Trip End date/time (IST) . Distance travelled . Total fare</p>	<p>The Scope in the RFP doesn't specify the need for a Printer.Hence we humbly request you to kindly delete this clause.</p>	Refer Revised RFP
96	iBall	4	<p>Sr.No: Annexures :D Title Number; ANNEXURE "D" (SPECIFICATTONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON) Point# 3.1.1.1. j Page # 39 (Thirty Nine)</p>	<p>Device shall have a provision to integrate with an overhead display Board</p>	<p>The Scope in the RFP doesn't specify the need for a Display Board.Hence we humbly request you to kindly delete this clause.</p>	Refer Revised RFP

97	iBall	5	<p>Sr.No : Annexures D</p> <p>Title Number: ANNEXURE "D" (SPECIFICATIONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON)</p> <p>Point # 3.1.1.2</p> <p>Page # 39 (Thirty Nine)</p>	<p>Device shall support standard minimum I/Os as mentioned: 4 Digital, 2 Analog Input and 1 Serial Communication (e.9.R5232) for interfacing external systems(E.9. Digital input for\Emergency request button interfacing)</p>	<p>What are the voltage range expected for the digital pins and Analog pins. What is the min/max voltage we need to support?You have requested for 4 digital IOs and 2 Analog, would it be possible to mention the usage of these?RS232 is for debug? In which case what is the information needed to be dumped out</p>	<p>The device has to be totally in accordance with the I/O requirements mentioned in AIS-140. Kindly refer Revised RFP ANNEXURE 'D', clause 3.1.1.2 & 3.1.1.15. Usage details will be shared with the empanelled bidder</p>
98	iBall	6	<p>Sr.No: Annexures :D</p> <p>Title Number: ANNEXURE "D" (SPECIFICATIONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON)</p> <p>Point #5.3</p> <p>Passenger</p> <p>Page # 57 (Fifty Seven)</p>	<p>Passenger Transport bus shall have emergency buttons at locations visible & assessable to all the passengers such as every 2 meters on both the sides on passenger seating area. For seats reserved for ladies there shall be a dedicated panic button for each row.</p>	<p>Emergency buttons on each 2 meters requirement on buses. Is this a default provision for all our devices? We will have the support and demonstrate using 1 button and instruct the partner to install as many during installation. Is there a limit on how many maximum I buttons we might need? Will wireless buttons be okay?</p>	<p>Refer Revised RFP in ANNEXURE 'D' under clause 5.3 Physical Mounting</p>
99	iBall	7	<p>Sr-No: Annexure :D</p> <p>Title Number: ANNEXURE "D" (SPECIFICATIONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON)</p> <p>Point #6.2.1.5</p> <p>Page # 58 (Fifty Eight)</p>	<p>Updating of the firmware of the system from Backend Control Centre only</p>	<p>We are providing updating of many software configurations as requested. Is this additional complete change of the firmware over the air?</p>	<p>The specifications mentioned at ANNEXURE - D are totally as per AIS 140. The bidder has to ensure that the firmware is updated in accordance with the requirements mentioned at ANNEXURE-D</p>

100	iBall	8	Sr.No: Annexurs :D Title Number: ANNEXURE "D" (SPECIFICATIONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON) Point #4.0 Page # 46 (Forty Six)	Communication Protocol	How can we test the packets and will there be response protocols given to us? At the time of the demonstration can we get an access to a cloud or will it be tested on serial interface by the department? Can we get IP address for testing at the earliest please?	Server and IP credentials will be shared with the empanelled vendor
101	iBall	9	Title Number : ANNEXURE "D" (SPECIFICATTONS FOR GPS/GPRS DEVICE WITH PANIC BUTTON) Table 68 Point #3 Page # 65 (Sixty Five)	IP65	We have an IP65 Box with cable glands for IP67 quality for cables. Does that suffice the Ingress protection requirements.	The device has to completely meet AIS 140