

## Corrigendum-II

Dated: 17-Oct-2020

Tender No: GEL/GHB/RFP-0310

Published On: 03/10/2020

### RFP for Selection of Implementation Agency (IA) for e-auction solution for Goa Housing Board.

MODIFICATIONS AFTER PREBID TO THE TENDER AS PER REQUESTS/OBSERVATION RECEIVED.

Sr. No	Type	Section	Existing Clause	Updated/ New Clause
1	Modification	Page No 21, Tender Terms and Conditions	The bidders are required to get registered with <a href="https://goenivida.gov.in/">https://goenivida.gov.in/</a> . The bidder must have valid digital signature to submit the tender.	The bidders are required to get registered with <a href="https://goenivida.gov.in/">https://goenivida.gov.in/</a> . Any Party having conflict of interest arising due to operating in the domain of eAuction and being associated with the management/handling of this tender process in any form, will be barred from participating in this tender. The bidder must have valid digital signature to submit the tender.

2	Modification	Page No 37, Technical Bid Format -> Pre-Qualification Criteria, Supporting Documents, Sr No 5	<table border="1"> <thead> <tr> <th data-bbox="1064 168 1400 207">Qualification Criteria</th> <th data-bbox="1400 168 1741 207">Supporting Documents</th> </tr> </thead> <tbody> <tr> <td data-bbox="1064 207 1400 451">The bidder must have a valid atleast CMMI Level 3 / ISO 27001 and ISO 9001 certification as on date of issue of this RFP.</td> <td data-bbox="1400 207 1741 451">Valid copy of certificate.</td> </tr> </tbody> </table>	Qualification Criteria	Supporting Documents	The bidder must have a valid atleast CMMI Level 3 / ISO 27001 and ISO 9001 certification as on date of issue of this RFP.	Valid copy of certificate.	<table border="1"> <thead> <tr> <th data-bbox="1763 152 2099 191">Qualification Criteria</th> <th data-bbox="2099 152 2440 191">Supporting Documents</th> </tr> </thead> <tbody> <tr> <td data-bbox="1763 191 2099 618">The bidder must have a valid atleast CMMI Level 3 / ISO 27001 and ISO 9001 certification as on date of issue of this RFP. <i>Exempted for start-ups registered with Government of India/Government of Goa.</i></td> <td data-bbox="2099 191 2440 618">Valid CMMI Level 3 / ISO 27001 and ISO 9001 certificate.  <i>Valid documentary proof of startup being registered with Government of India/Government of Goa to be produced.</i></td> </tr> </tbody> </table>	Qualification Criteria	Supporting Documents	The bidder must have a valid atleast CMMI Level 3 / ISO 27001 and ISO 9001 certification as on date of issue of this RFP. <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Valid CMMI Level 3 / ISO 27001 and ISO 9001 certificate.  <i>Valid documentary proof of startup being registered with Government of India/Government of Goa to be produced.</i>
Qualification Criteria	Supporting Documents											
The bidder must have a valid atleast CMMI Level 3 / ISO 27001 and ISO 9001 certification as on date of issue of this RFP.	Valid copy of certificate.											
Qualification Criteria	Supporting Documents											
The bidder must have a valid atleast CMMI Level 3 / ISO 27001 and ISO 9001 certification as on date of issue of this RFP. <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Valid CMMI Level 3 / ISO 27001 and ISO 9001 certificate.  <i>Valid documentary proof of startup being registered with Government of India/Government of Goa to be produced.</i>											
3	Modification	Page No 37, Technical Bid Format -> Pre-Qualification Criteria, Supporting Documents, Sr No 8.	The bidder should have implemented atleast 1 e-auction projects and successfully carried out auction online for the Government of India/State Government/ PSU and other Autonomous Bodies of the Government as on date of issue of this RFP that is for the years (2015-16, 2016-2017, 2017-18) .	The bidder should have implemented atleast 1 e-auction project and successfully carried out auction online for any organization in India in the last 3 years.								

4	Addition	Page No 9: Scope of Work	NA	<table border="1"> <thead> <tr> <th data-bbox="1766 136 1846 240">Sr. No</th> <th data-bbox="1846 136 2510 240">Additional Requirements</th> </tr> </thead> <tbody> <tr> <td data-bbox="1766 240 1846 500">1</td> <td data-bbox="1846 240 2510 500">Hosting to be done by the selected bidder, adhering to the Guidelines issued by Ministry of Electronics and Information Technology (MEITY) pertaining to Data Security, Privacy, Confidentiality Protection etc.</td> </tr> <tr> <td data-bbox="1766 500 1846 662">2</td> <td data-bbox="1846 500 2510 662">Backup of all eAuction related data to be managed by the bidder. The bidder to retain backup of atleast last 5 years at any given point of time.</td> </tr> <tr> <td data-bbox="1766 662 1846 816">3</td> <td data-bbox="1846 662 2510 816">The backup to be handed over to GHB/GEL in any readable format such as MSSQL, Postgres, MS Excel etc, as and when required.</td> </tr> <tr> <td data-bbox="1766 816 1846 976">4</td> <td data-bbox="1846 816 2510 976">Data of the eAuction solution is strictly property of GHB/GEL and bidder would have no ownership of any manner on the same.</td> </tr> <tr> <td data-bbox="1766 976 1846 1182">5</td> <td data-bbox="1846 976 2510 1182">Bidder to ensure installation of SSL on the proposed e-Auction portal. The same to be purchased by the selected bidder (<i>Extended SSL is preferred</i>).</td> </tr> <tr> <td data-bbox="1766 1182 1846 1341">6</td> <td data-bbox="1846 1182 2510 1341">Bidder to ensure the proposed solution is protected against DDOS. The best practice towards the same to be considered.</td> </tr> <tr> <td data-bbox="1766 1341 1846 1485">7</td> <td data-bbox="1846 1341 2510 1485">Bidder to have firewall in place to ensure the proposed solution is secured from attacks such as cross-site request forgery (CSRF),</td> </tr> </tbody> </table>	Sr. No	Additional Requirements	1	Hosting to be done by the selected bidder, adhering to the Guidelines issued by Ministry of Electronics and Information Technology (MEITY) pertaining to Data Security, Privacy, Confidentiality Protection etc.	2	Backup of all eAuction related data to be managed by the bidder. The bidder to retain backup of atleast last 5 years at any given point of time.	3	The backup to be handed over to GHB/GEL in any readable format such as MSSQL, Postgres, MS Excel etc, as and when required.	4	Data of the eAuction solution is strictly property of GHB/GEL and bidder would have no ownership of any manner on the same.	5	Bidder to ensure installation of SSL on the proposed e-Auction portal. The same to be purchased by the selected bidder ( <i>Extended SSL is preferred</i> ).	6	Bidder to ensure the proposed solution is protected against DDOS. The best practice towards the same to be considered.	7	Bidder to have firewall in place to ensure the proposed solution is secured from attacks such as cross-site request forgery (CSRF),
Sr. No	Additional Requirements																			
1	Hosting to be done by the selected bidder, adhering to the Guidelines issued by Ministry of Electronics and Information Technology (MEITY) pertaining to Data Security, Privacy, Confidentiality Protection etc.																			
2	Backup of all eAuction related data to be managed by the bidder. The bidder to retain backup of atleast last 5 years at any given point of time.																			
3	The backup to be handed over to GHB/GEL in any readable format such as MSSQL, Postgres, MS Excel etc, as and when required.																			
4	Data of the eAuction solution is strictly property of GHB/GEL and bidder would have no ownership of any manner on the same.																			
5	Bidder to ensure installation of SSL on the proposed e-Auction portal. The same to be purchased by the selected bidder ( <i>Extended SSL is preferred</i> ).																			
6	Bidder to ensure the proposed solution is protected against DDOS. The best practice towards the same to be considered.																			
7	Bidder to have firewall in place to ensure the proposed solution is secured from attacks such as cross-site request forgery (CSRF),																			

				<p>cross-site-scripting (XSS), file inclusion,SQL injection, etc</p> <p>8 Bidder to have Disaster Recovery mechanism in place to ensure regaining access and functionality to proposed solution after events such as cyber attacks, server crash or any other disaster. Maintaining the data of last 5 years at any given point of time is the responsibility of the bidder.</p>
5	Addition	Page No 9: Scope of Work -> Overview	NA	Bidder should ensure, basic SEO is implemented for the proposed solution .
6	Addition	Page No 9: Scope of Work -> List of Modules -> Sub Section 6(SMS and Email Notifications)	NA	The bidder to ensure that every EA participating in the bidding process should receive regular SMS and Email Notifications. The cost towards the same to be borne by the bidder.
7	Modification	Page No 9: Scope of Work -> Overview	<p>Applicants will then apply for the same on eDistrict Portal of Goa i.e <a href="http://www.goaonline.gov.in">www.goaonline.gov.in</a> expressing their interest.</p> <p><i>Goaonline is a Mission Mode Project launched under National e-Governance Plan which is providing end to end service to the citizens. This single portal contains all the citizen centric services under one single roof. This same portal will be used by the citizens to submit their application for the Goa Housing board projects</i></p>	<p>Applicants will then apply for the same on eDistrict Portal of Goa i.e <a href="http://www.goaonline.gov.in">www.goaonline.gov.in</a> expressing their interest.</p> <p><i>Goaonline is a Mission Mode Project launched under National e-Governance Plan which is providing end to end service to the citizens. This single portal contains all the citizen centric services under one single roof. This same portal will be used by the citizens to submit their application for the Goa Housing board projects</i></p> <p>Technical specification of Goaonline is as follows:</p>

				<ul style="list-style-type: none"> <li>● Architecture : 3-tier Centralized Web based Application</li> <li>● Server -Windows Server 2012</li> <li>● Development Platform -JAVA with Apache Wicket Framework</li> <li>● Reporting - Jasper Reporting Tool</li> <li>● RDBMS-PostgreSQL</li> </ul> <p>The API Integration cost required to integrate with GoaOnline to be borne by the bidder.</p>												
8	Addition	Page No 9: Scope of Work -> Overview	NA	<table border="1"> <thead> <tr> <th>Year</th> <th>No of Auctions</th> <th>Units Sold</th> </tr> </thead> <tbody> <tr> <td>2019</td> <td>7</td> <td>11 plots, 12 flats, 12 shops</td> </tr> <tr> <td>2018</td> <td>7</td> <td>12 plots, 39 flats, 5 shops</td> </tr> <tr> <td>2017</td> <td>Nil</td> <td>Nil</td> </tr> </tbody> </table> <p><i>Note: The above mentioned figures are only approximate number of units auctioned in the last 3 years and have no bearing on the probable number of units to be auctioned by GHB in the future. GHB does not commit to any specific number of units to be auctioned through the system.</i></p>	Year	No of Auctions	Units Sold	2019	7	11 plots, 12 flats, 12 shops	2018	7	12 plots, 39 flats, 5 shops	2017	Nil	Nil
Year	No of Auctions	Units Sold														
2019	7	11 plots, 12 flats, 12 shops														
2018	7	12 plots, 39 flats, 5 shops														
2017	Nil	Nil														

9	Modification	Page No 37, Technical Bid Format -> Pre-Qualification Criteria, Supporting Documents, Sr No 4	<table border="1"> <thead> <tr> <th>Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td>The Bidder should have positive net worth in last three financial (2017-18, 2018-19, and 2019-20).</td> <td>Audited Balance Sheet for the last three financial years (FY) (2017-18, 2018-19, and 2019-20).</td> </tr> </tbody> </table>		Qualification Criteria	Supporting Documents	The Bidder should have positive net worth in last three financial (2017-18, 2018-19, and 2019-20).	Audited Balance Sheet for the last three financial years (FY) (2017-18, 2018-19, and 2019-20).	<table border="1"> <thead> <tr> <th>Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td>The Bidder should have positive net worth in last three financial years.  <i>Exempted for start-ups registered with Government of India/Government of Goa.</i></td> <td>Audited Balance Sheet for the last three financial years  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i></td> </tr> </tbody> </table>		Qualification Criteria	Supporting Documents	The Bidder should have positive net worth in last three financial years.  <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Audited Balance Sheet for the last three financial years  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i>
			Qualification Criteria	Supporting Documents										
The Bidder should have positive net worth in last three financial (2017-18, 2018-19, and 2019-20).	Audited Balance Sheet for the last three financial years (FY) (2017-18, 2018-19, and 2019-20).													
Qualification Criteria	Supporting Documents													
The Bidder should have positive net worth in last three financial years.  <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Audited Balance Sheet for the last three financial years  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i>													
10	Addition	Page No 11, Section 6: Scope of Work ->List of Modules -> Generation of EA ID	NA		3. Credentials of EA for Goaonline portal and e-Auction portal will remain same. i.e. EA will be authenticated at Goaonline portal only and will be redirected to e-Auction portal with authentication details.									
11	Addition	Page 16 : Capacity Building of the staff	NA		The basic training pre-requisites such as hall, internet and systems will be arranged by GHB for the training. All the trainings to be conducted on-site. Training will be conducted for the GHB staff at any of the locations (South Goa OR North Goa) identified by GHB. No of training sessions to be conducted will be decided by GHB.									
12	Modification	Page No 49: Annexure IV- Letter of Undertaking.	I/We _____ hereby confirm that our Company was not blacklisted by any State		I/We _____ hereby confirm that our Company was not blacklisted by any State									

			Government/ Central Government/ State or Central Public Sector Undertakings during the <b>last two years</b> . We also hereby confirm that our EMD/ Security Deposit were not forfeited by any State Government / Central Government / State or Central Public Sector Undertakings during the last two years due to our nonperformance, non-compliance with the conditions etc.	Government/ Central Government/ State or Central Public Sector Undertakings during the <b>last three years</b> . We also hereby confirm that our EMD/ Security Deposit were not forfeited by any State Government / Central Government / State or Central Public Sector Undertakings during the last three years due to our nonperformance, non-compliance with the conditions etc.								
13	Modification	Page No 37, Technical Bid Format -> Pre-Qualification Criteria, Supporting Documents, Sr No 3. :-	<table border="1"> <thead> <tr> <th>Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td>The Bidder should have an turnover of Rs.1 crore cumulatively in last three financial years (2017-18, 2018-19, and 2019-20)</td> <td>Audited Financial statement for the last three financial years (FY) (2017-18, 2018-19, and 2019-20).</td> </tr> </tbody> </table>	Qualification Criteria	Supporting Documents	The Bidder should have an turnover of Rs.1 crore cumulatively in last three financial years (2017-18, 2018-19, and 2019-20)	Audited Financial statement for the last three financial years (FY) (2017-18, 2018-19, and 2019-20).	<table border="1"> <thead> <tr> <th>Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td>The Bidder should have an turnover of Rs.1 crore cumulatively in last three financial years  <i>Exempted for start-ups registered with Government of India/Government of Goa.</i></td> <td>Audited Financial statement for the last three financial years .  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i></td> </tr> </tbody> </table>	Qualification Criteria	Supporting Documents	The Bidder should have an turnover of Rs.1 crore cumulatively in last three financial years  <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Audited Financial statement for the last three financial years .  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i>
Qualification Criteria	Supporting Documents											
The Bidder should have an turnover of Rs.1 crore cumulatively in last three financial years (2017-18, 2018-19, and 2019-20)	Audited Financial statement for the last three financial years (FY) (2017-18, 2018-19, and 2019-20).											
Qualification Criteria	Supporting Documents											
The Bidder should have an turnover of Rs.1 crore cumulatively in last three financial years  <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Audited Financial statement for the last three financial years .  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i>											

14	Modification	Page No 37, Technical Bid Format -> Pre-Qualification Criteria, Supporting Documents, Sr No 7:-	<table border="1"> <thead> <tr> <th>Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td>The bidder should have experience of IT software development, System Integration, implementation &amp; operations for last three financial (2017-18, 2018-19, and 2019-20).</td> <td>Work Orders / Agreements confirming year and area of activity.</td> </tr> </tbody> </table>	Qualification Criteria	Supporting Documents	The bidder should have experience of IT software development, System Integration, implementation & operations for last three financial (2017-18, 2018-19, and 2019-20).	Work Orders / Agreements confirming year and area of activity.	<table border="1"> <thead> <tr> <th>Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td>The bidder should have experience of IT software development, System Integration, implementation &amp; operations for last three financial years. <i>Exempted for start-ups registered with Government of India/Government of Goa.</i></td> <td>Work Orders / Agreements confirming year and area of activity.  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i></td> </tr> </tbody> </table>	Qualification Criteria	Supporting Documents	The bidder should have experience of IT software development, System Integration, implementation & operations for last three financial years. <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Work Orders / Agreements confirming year and area of activity.  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i>
			Qualification Criteria	Supporting Documents								
The bidder should have experience of IT software development, System Integration, implementation & operations for last three financial (2017-18, 2018-19, and 2019-20).	Work Orders / Agreements confirming year and area of activity.											
Qualification Criteria	Supporting Documents											
The bidder should have experience of IT software development, System Integration, implementation & operations for last three financial years. <i>Exempted for start-ups registered with Government of India/Government of Goa.</i>	Work Orders / Agreements confirming year and area of activity.  <i>Valid documentary proof of being registered startup with Government of India/Government of Goa to be produced.</i>											
15	Modification	Page No 16, Section 7: Security	Vi. The proposed solution to be certified by Standardization Testing and Quality Certification (STQC) Directorate under Department of Information Technology (DIT), Ministry of communication & Information Technology and complaint with all the applicable requirements relating to functionality, security and transparency.	The requirement of STQC certification from STQC, Directorate under Department of Information Technology (DIT), Ministry of communication & Information Technology for the solution will be at the discretion of GHB. If opted by GHB, bidder to ensure the same is done and also bears the associated cost.								
16	Modification	Page No 37, Technical Bid Format -> Pre-Qualification Criteria, Supporting Documents, Sr No 9.	The bidder must have on its roll at least 25 technically qualified IT professionals as on date of issue of tender.	The bidder must have on its roll at least 15 technically qualified IT professionals as on date of issue of tender. <b>Note:</b> For all startups registered with								



				<i>Government of India/Government of Goa, minimum of 5 employees must be on payroll as on date of issue of this RFP.</i>
17	Modification	Page No 9: Scope of Work - > Deployment of Manpower	The selected bidder to deploy their manpower for smooth execution of the proposed solution at the time of every auction being carried out by GHB. The bidder may deploy 1 technical staff and 1 project manager to implement the solution. Depending on the work load the bidder may be asked to increase the staff to be deployed.	The selected bidder must deploy their manpower for smooth execution of the proposed solution at the time of every auction being carried out by GHB. The bidder should deploy 1 technical staff and 1 project manager to implement the solution. The Project Manager deployed should have minimum qualification of MCA /B.E/ B.Tech/ M.E/M.Tech and minimum 2 years of experience in e-auctioning. Depending on the work load the bidder may be asked to increase the staff to be deployed.
18	Addition	Page No 9: Scope of Work	NA	<b>Timeframe</b> The successful bidder to ensure that the e-auction solution is hosted and made LIVE within 2weeks from the date of issue of LOI.

-----

**PRE-BID QUERIES AND REPLIES**

Sr. No	Section	Sub-Section	Page	Query	Reply
1	2-Tender Notice	Nil	5	<p>The tender invited is also for the e-Auction, hence we assume the current service provider would also bid / apply for the tender.</p> <p>Since the e-Auction portal is owned by current service provider and they're maintaining the portal on behalf of Goa Housing Board, we request The Goa Housing Board and Goa Electronics Ltd to allow this tender to be processed offline i.e. the participating bidder should be allowed to submit the bid Off-line instead of Online as the Off-line bid will be in the custody of The Goa Housing Board .</p> <p>We would like to highlight that as per CVC Circular No. 08/06/11 issued vide letter No.011/VGL/063 dated 24.06.2011 (Enclosed) where....</p> <p>(i) Conflict between consulting activities and procurement of goods, works or non-consulting services (i.e. services other than consulting services covered by these Guidelines) : -.</p> <p>(ii) Conflict among consulting assignments:- NIL</p>	Refer Corrigendum-II
2	Technical Bid Format	1	37 & 38	<p>For all small and medium enterprises including start-ups registered with Government of India/Government of Goa the EMD amount shall be NIL.</p> <p>By the above point it is confirmed that MSME and Startups will be exempted for EMD amount.</p> <p>Also please refer to attached MSME order 2012 from the MSME website which itself stating that;-</p> <p>Tender sets free of cost and exemption from payment of earnest money to registered MSEs</p> <p>If MSME/Statup are exempted from EMD submission, please let us know how they can submit response for this RFP without submitting Tender Document Fees and Processing Fees in the current system?</p>	Retained as per RFP.
3	I	Nil	10	Need clarification on number of resources to be deployed for implementation and training.	As per the scope mentioned in the RFP
4	8	Nil	40	We are an IT company. We have developed software for Lottery and draw of Plots, shops and residents. We have worked with the government on other projects but not on e-auction still so we would request you to allow us to bid. We have experience of real estate industry and the software developed for lottery and e-auction.	Retained as per RFP.
5	5	Nil	39	We have applied for ISO certification which we can submit to you later on. Would it be considered?	Refer Corrigendum-II.

6	7	vi	17	SQTC certification to be done at what stage?	Refer Corrigendum - II.
7	Qualification Criteria	The bidder should have implemented atleast 1 e-auction projects and successfully carried out auction online for the Government of India/StateGovernment/ PSU and other Autonomous Bodies of the Government as on date of issue of this RFP that is for the year.	40	Kindly Ammend this clause as: The bidder should have successfully completed, at least ONE IT Project during last 5 years as on date of submission of bids in India where thevalue of the Project should be at least Rs. 1.5 Crore. OR The Bidder should have successfully completed, at least 3 Software Development projects during last 5 years as on date of submission of bids, for any Government organization/ PSU's in India Where the value of the assignment should be at least Rs. 50 Lakhs each.	Refer Corrigendum-II
8	Scope of Work	This list has to be imported in e-auction software using API in real time. Provision also to be made for bulk upload of this EA in the system.	9	How many third party applications would be required to be integrated with the new auction site? Pl list out their technical details also lets us know who will be responsible to bare API cost?	Refer Corrigendum - II
9	Bidders Dashboard	What will happen incase if two bidders have bidde same amount at the end of the bidding, whom the syste should declare as winner as both persons might have bidde same amount	54	Please Elaborate any mechanism?	Refer to Section 6: Scope of Work -> List of Modules -> Sub Section 5 (Winner Declaration at Auction End Time), Sr. No 2.
10	Capacity Building of the staff	1. The bidder shall provide a complete plan of capacity building and training. The Bidde shall impart training to Department	16	Does this imply that we do not need to consider training charges in BoQ, Price Bid. Pl clarify if we need to include training charges in BoQ or this is seprate and not a part of BoQ (Bill of Quantity) , Price Bid can be considered accordingly.	The BoQ should be inclusive of all taxes and charges towards fulfilling of all requirements of scope of work including training.
11	7. SECURITY	The Information Security Audit of the system should have been conducted from CERT-IN empanelled Auditor annually and submit the auditor's report, failing which any payment due to vendor shall be withheld till such time report is made available to GEL/GHB. The said report should also include successfully implementations of vulnerabilities and recommendations by auditors.	17	Is Cert-In Audit required for the website / web portal ? Pl clarify How many Cert-In Audits are expected and at what interval?	Cert-In audit required to be carried out for the e-auction portal by the selected bidder. Whenever used, the portal should have valid certificate of TPA stating it is secured.
12	7. SECURITY	The proposed solution to be certified by Standardization Testing and Quality Certification (STQC) Directorate under Department of Information Technology (DIT), Ministry of communication & Information Technology and complaint with all the applicable requirements relating to functionality, security and transparency.	17	Is STQC Audit required for the website / web portal? If Yes it should be considered out of four weeks as stipulated time frme for development How many STQC Audits are expected and at what interval?	Refer Corrigendum - II
13	Auction Summary Report	Auction Summary Report	55	MIS reporting should generate real time reports on what intervals?	As and when the departments request. The reports will be mostly genrated post the auction process.
14	General	Nil	Nil	Kindly confirm on hosting aspect.	Refer Corrigendum-II

15	General	Nil	Nil	Is the system in English, Bilingual or Multi lingual ? Also all the content in English, or any other language will be provided by organization or is it bidders responsibility	The system should be in English
16	General	Nil	Nil	Is their any payment gateway present ? Or is any payment gateway envisaged ? If yes whose responsibility would it be to procure the same ? How many PG's are envisaged ?	The proposed solution does not need integration with payment gateway.
17	General	Nil	Nil	Whether Mobile Application is to be developed?If yes Android,Ios or Both?	No, mobile application is not required. The solution developed should be compatible with any mobile/tablet technology.
18	General	Nil	Nil	Is Email/SMS gateway required ?	Refer Scope of Work sub section SMS and Email Notifications, Page no:15
19	General	Nil	Nil	For security is SSL envisaged ? If yes does bidder have it ? Or it will be procured by vendor ? Which type of SSL is expected? Wild card, Extended or Single domain?	Refer Corrigendum-II
20	General	Nil	Nil	What technology would you want the new website / web portal to be developed in?	Open Source Platform preferred
21	General	Nil	Nil	Do you need any specific CMS (Content Management System) or COTS (Commercial off the Shelf) ? Please specify name.	NIL
22	General	Nil	Nil	Do you want a responsive/WCAG/Cross platform compatible website?	Yes. The site should be compliant to GIGW guidelines.
23	General	Nil	Nil	Should the website be compatible with any version of IE/Chrome/Firefox/Opera/etc.?	Yes. The proposed solution should be compatible with all standard browsers in use.
24	General	Nil	Nil	How many concurrent users for the web portal?	It depends on the number of EA participating
25	General	Nil	Nil	Do you need Cloudflare for enhanced protection against DDOS? Paid or free version?	Refer Corrigendum-II
26	General	Nil	Nil	Do you need Web application firewall?	Refer Corrigendum-II
27	General	Nil	Nil	Is back up required. Kindly confirm the expected backup space and type to be proposed	The backup space will completely depend on the data being captured and stored in the solution.
28	General	Nil	Nil	Kindly confirm the retention policy/period of backup data	Refer Corrigendum-II
29	General	Nil	Nil	Is Disaster Recover Hosting required ?(DR)	Refer Corrigendum-II
30	General	Nil	Nil	What kind of tools expected to automate the MIS application process?	NIL
31	General	Nil	Nil	Any specific policies preferred for MIS application usage?	NIL
32	General	Nil	Nil	What level of SEO is being expected if SEO required? Do you need basic SEO or detailed SEO (Google Analytics) ?	Refer Corrigendum-II
33	General	Nil	Nil	Who will be responsible for purchasing SMS package? How many SMS are expected per month/year?	Refer Corrigendum-II
34	General	Nil	Nil	Is an existing SMS gateway already in use? If yes, kindly share the details. If not, then kindly share information around which SMS gateway is preferred.	No. Bidder to provide any functional SMS gateway.
35	General	Nil	Nil	Does the Admin module (CMS) also have to be bi-lingual / multi-lingual ?	The system should be in English
36	General	Nil	Nil	How many third party applications would be required to be integrated with the auction website?	Currently, only 1 GOAONLINE PORTAL third party application needs to be intergarated.
37	General	Nil	Nil	Kindly specify the technology / platform of each of the third party application along with DB details if any	Refer Corrigendum-II

38	General	Nil	Nil	How many onsite resources are expected to be deployed ? Please provide required qualification details of onsite engineers	As mentioned in the RFP under Scope of Work, sub section, Deployment of Manpower, Pageno:10. Refer Corrigendum II
39	General	Nil	Nil	Are the resources required to be deployed during the project life cycle? Or are they required to be deployed post go-live during the AMC period?	As per the scope mentioned in the RFP
40	General	Nil	Nil	Is the web portal / website required to be hosted at the bidder's end?	Refer corrigendum-II
41	General	Nil	Nil	Who will be responsible for the purchase and maintenance of SSL certificate?	Refer Corrigendum-II
42	General	Nil	Nil	Please share training locations for all of your offices. How many training session are require for each location?	Refer Corrigendum - II
43	General	Nil	Nil	How many officials would be there for the training?	25-50
44	General	Nil	Nil	Due to current pandemic situation training sessions have to be online/via video conferencing - How many employees will join video conference in each session?	Onsite training, 25-50
45	General	Nil	Nil	Do you have any existing domains which need to be transferred to us?	No
46	General	Nil	Nil	Do you want us to buy,maintain or renew any of your domains?	No
47	Section 23	Annexure-II	47	As per Annexure-II needs clarification on total no. of manpower required for eauction system. (Whether all 25 resources required for e auction system) and requirement of resources for onsite or offsite?	The resources mentioned is the minimum technically qualified staffs required to clear the eligibility criteria. During the development phase it is not mandate to have the team deployed onsite.
48	Section 19	General Terms and Conditions	34	Please clarify on payment schedule for e-Auction system.	If the minimum quantity of 50 units for eAuction is not attained, payment towards thiswill be made on quaterly basis. However If the quantity is more than 50 units , payment will be made post successful completion of every eauction .
49	Section 23	Annexure-III	48	Please clarify whether power of attorney required on stamp paper or not.	Yes
50	Section 7	Security	16	Please clarify on hardware andinfrastructure sizing required for e-Auction system.	Bidder has to work based on the software architecture and technology considered by them for development.
51	Section 6	Scope of Work	9	Please clarify on tentative no. of users/bidders for each bid.	Depends on no of EAs participating.
52	Section 7	Security	16	STQC certificate is mandate or other empaneled audit agency's certification can be submitted.	Refer Corrigendum-II.
53	Section 7	Security	16	How much time GEL will give to a selected bidder for acquiring STQC for the system?	Refer Corrigendum-II.
54	Section 7	Security	16	Please clarify on Infrastructure and hosting will be provided by GEL or Vendor.	Refer corrigendum-II
55	Section 7	Security	16	Application to be hosted on vendor side or customer side	Refer corrigendum-II
56	Section 7	Security	16	Hosting to be done on vendor data center or customer data center.	Refer corrigendum-II
57	Nil	FINANCIAL BID	42	Please provide clarification on no. of shops, flats, row houses in auction Per annum	Refer Corrigendum-II.
58	Nil	FINANCIAL BID	42	Please provide clarification on no. of auctions Per annum	Refer Corrigendum-II

59	General	Nil	Nil	<p>We are registered under MSME(Start-up) category, and we are meeting all the eligibility criteria's mentioned in the above mentioned tender apart from the positive net worth in last three financial (2017-18, 2018-19, and 2019-20) criteria(ref: technical bid format, point no.4)</p> <p>So, we request GEL to provide relaxation on the above mentioned criteria according to MSME (start-up) guidelines by the Govt. of India.</p> <p>Kindly, Consider our request in order to participate the above mentioned tender.</p>	Refer Corrigendum-II
60	4. BackSround 4.1 Objective	1: Lottery System	7	Ref. to this point, kindly elaborate the process of lottery system through system, how will it be worked?	The lottery system will be carried out by the department itself. The bidder will not have any role towards the lottery system.
61	6. Scope of work Overview	1. GHB will put out an advertisement in the newspaper displaying the schedule for the e-Auction along with other relevant details. Simultaneously GHB will also create a corresponding schedule for the e-Auction in the Portal. It will map which units will be put up for auction from the inventory of asset' auction timings for each unit, base prices etc.	9	Ref. to this point, we assume that GHB will do all activity with respect to e-auction creation, edit, publishing, adding base prices, etc...by using the e-procurement tool/solution. And,service provider will help to the users of GHB for floating e-auction on the portal and suppliers for submission. Kindly confirm.	Selected bidders manpower will be required to assist department during every e-auction.
62	6. Scope of work Overview	5. GHB will prepare a list of applicants who are eligible to participate in the auction i.e Eligible applicants (EA) 6. This list has to be imported in e-auction software using API in realtime. Provision also to be made for bulk upload of this EA in the system	9	GHB will provide list of quallfied bidders against FA? GHB will provide vendor profile (registered on GHB)to Service provider through API?	Retained as per RFP. Please refer to Page No 9, Section 6: Scope of Work -> Overview -> Points 5,6,7.
63	6. Scope of work Overview	12. The solution proposed should be mobile/tablet user friendly.	9	To sufflce mobile/tablet user friendly, specific format of bidding forms should be followed in e-Auction. Please confirm	The screens should be mobile/tablet compliant and should have responsive layout
64	6. Scope of work NOTE	The bidder to ensure that the e-auction is conducted completely In conjunction with all the Acts and rules of GHB.	10	Please provide Acts and rules of GHB, that should be part of e-Auction processes.	Kindly check for all the updated acts and rules on the departments website. <a href="https://ghb.goa.gov.in/">https://ghb.goa.gov.in/</a>
65	1)Deployment of Manpower	The selected bidder to deploy their manpower for smooth execution of the proposed Solution at the time of every auction being carried out by GHB. The bidder may deploy 1 technical staff and 1 project manager to implement the solution. Depending on the work load the bidder may be asked to increase the staff to be deployed.	10	Ref. to this point, it is not advisable to deploy manpower for every auction at GHB's premises. Requirements can be sufficed through call or mail also for e-auction. as per our procedure for our respective clients, we do the same via mail & call for any assistance. However, if any special case only, we can be able to deploy manpower at the time of auction. Kindly confirm.	Retained as per RFP.

66	11)List of Modules 1:Auction Inventory Creation & Schedule Mapping	1. GHB will already have an entire list of inventory (shops, flats, row houses etc) in their existing Goaonline Portal. The eAuctioning portal should import create the entire inventory from GHBs existing application for every eAuction in real time and also have the provision to create the inventory in the system itself. Once done, GHB officials should be able to select from the inventory, which units are to be put up for Auctioning, enter the base price for each unit, auction start and end date/time, their corresponding EMD,minimum incremental bidding amount etc.	10	Please clarify how eligible bidders will submit the EMD in eAuction/ lottery. EMD will be submitted by bidders while doing registration process on GOAonline portal OR it will be Submitted through eAuction portal which will be developed by Implementation agency.	The EA participating in eAuction will submit EMD on GoaOnline.
67	6. Scope of work 2: Generation of EA ID	2. All the EAs should receive unique EA IDs through the e-auction portal, using which the EA will be able to participate in the LIVE e-Auction at the scheduled date and time. The EA should be able to use the same credentials to participate in GHB bid in future.	11	What is expectation of GEL out of 2 option given below for EA authentication to e Auction portal  1- Credentials of EA for Goaonline portal and e-Auction portal will remain same. i.e. EA will be authenticated at Goaonline portal only and will be redirected to e-Auction portal with authentication details. 2 - EA will be provided separate credentials for e-Auction portal that is not same as Goaonline, EA will login into e-Auction portal using these credentials only	Refer Corrigendum - II
68	5. scope of work 3: EA's Dashboard, Request participation	10. The search filter should contain parameters such as carpet area, min and max base price, number of bedrooms, location, floor etc.	12	In our standard auction engine, this is sufficed by keyword search- Please confirm, so, no specific fields like carpet area, number of bedrooms. floor are available.	Retained as per RFP.
69	6. Scope of work 4: LIVE Bidding	1. If the EA wins any unit among the watchlist, then the portal should have both the provision i.e. to mark the bidder as "Block from next bid" or "Allow next bid". The GHB to be given rights to perform the required action against the EA.	12	Will there be multiple property auctioned in single Auction? Bidder can be H1 in only 1 property per auction?	Multiple property can be auctioned on the same day but not simultaneously.
70	6. Scope of work 4: Live Bidding	Bidding should be handled on the portal one-at-a-time. No two units should be Auctioned at the same time or overlap in any manner	12	Please clarity on term 'UNIT'. we understand unit as a 'INDIVIDUAL PROPERTY'. Kindly correct our understanding	As mentioned on RFP under Financial Terms and Condition.
71	Scope of work 6: Auction Summary Reports	2. The e-auction portal should also integrate with Goaonline, and the winner should be intimated with a Award letter in Goaonline Inbox.	15	Ref. to this point, Kindly confirm whether award letter will be intimated /informed to participants manually or system generated. If letter will be done by manually, then we assume that the Users of GHB will do the process for the same and service provider (IA)will be available to assist them whenever required.	The award letter will be system generated . A copy of the letter to be shared with the winner which can be printed. Department should also have provision to print the same.

72	3)Capacity Building of the staff	3)Capacity Building of the staff	16	Kindly confirm training will be provided online/Remote or Offline. Do we (Service provider) need to arrange Pre and Post go-live training for end users, administrators & bidders ??, If yes, then kindly confirm training will be Online (remote access) OR Offline. If training will be conducted offline then kindly confirm the number of days for training(Pre and Post go- live), location, etc... for end users, administrators & bidders. Also, please confirm whether GHB will provide training facilities e.g. internet, computer system etc., OR service provider will have to arrange all these details for training.	Refer Corrigendum II
73	7. SECURITY	iii. The system should support high order encryption level and all the commercial information is encrypted at the database level	17	As auction is real-time auction, system need to generate rank / accept or reject bid, bid entered by bidder are not encrypted. All data transmitted to server is being encrypted with 256-bit encryption. Please confirm, whether this will suffice the requirement	Retained as per RFP.
74	7. SECURITY	ii. The Information Security Audit of the system should have been conducted from CERT-IN empanelled Auditor annually and submit the auditor's report, failing which any payment due to vendor shall be withheld till such time report is made available to GEL/GHB. The said report should also include successfully implementations of vulnerabilities and recommendations by auditors	17	Ref. to point, CERT-IN based Information Security Audit report is already included in the STQC and part of STQC certificate. it would not be to logical get it audited again. Therefore, we would like to suggest you kindly remove the clause.	Refer Corrigendum - II



75	7. SECURITY	vi.The proposed solution to be certified by Standardization Testing and Quality Certification (STQC) Directorate under Department of Information Technology (DIT), Ministry of communication & Information Technology and complaint with all the applicable requirements relating to functionality, security and transparency.	17	<p>Sir/Madam as per our understanding , any e-Procurement system (e-Tendering, Reverse e-Auction, Forward e-Audion) has to be tested and audited by STQC and has to be compliant with all the applicable requirements relating to security and transparency of the following guidelines The conformity certificate of the following guidelines, extant CVC guidelines, GFR Rules and ISO 27001(Information Security Management) Process audit pertaining to eProcurement application/ system can be issued only by STQC department based at New Delhi Guidelines for compliance to quality requirement of e-Procurement systems dated 31st August 2011 of Department of Electronics and Information Technology (DeiTy), Ministry of Communications &amp; Information Technology of the Government of India [DeiTy Guidelines]which Includes</p> <ol style="list-style-type: none"> <li>1. CVC Guidelines of e-Procurement application software as covered by the relevant provisions ofAnnexure-II of DeiTy - Guidelines</li> <li>2. GFR 2017 as covered by Annexure III of DeiTy - Guidelines</li> <li>3. IT Act 2000 (and its amendment 2008) as covered by Annerure IV of DeiTy-Guidelines.</li> </ol> <p>We further bring to your kind notice that in recent times many e-Procurement service providers misguides concern government departments by submitting non-admissible certificates issued by Private / CERT-IN Test Labs or STQC empaneled test laboratories which is not valid.we request you to confirm that final certificate issued by STQC New Delhiwillonly be considered as valid STQC Certificate and not from any other empaneled orthird party agencies like EQOC, Suma soft etc. Further we believethatto participate service provide must have STQC for solution .</p>	Refer Corrigendum - II
76	Technical Bid Format	11. A self-certified letter by the authorized signatory of the Bidder/Prime Bidder that the bidder has not been blacklisted by any Central / State Government and should not be convicted of an criminal offence by anY competent court of law or should not have any pending cases filed against any Client or the bidder should not be suspended/ Terminated on account of non performance and/ or defective / Dis-satisfactory performance of contact in similar work at the time of issue of tender document for last three years	41	Ref. to the point, on page no. 41 of tender document the time period mentioned is three year and in annexure IV have mentioned two years regarding that the bidder has not been blacklisted by any Central / State Government and should not be convicted of an criminal offence by any competent court or law or should not have any pending cases filed ageinst any Client or the bidder should not be suspended/Terminated on account of nonperformance and/ or defective / Dis-satisfactory performance of contract in similar work, Please confirm the exact period.	Refer Corrigendum-II
77	Annexure VI	Annexure VI	49	Nil	NA
78	General Query	scope of work,  Integration with <a href="http://www.goaonline.gov.in">www.goaonline.gov.in</a>	Nil	<p>Following only will be the scope of integration. Please confirm.</p> <ol style="list-style-type: none"> <li>1. API to register EA in e-Auction Portal</li> <li>2. Import Inventory from GHBS existing application (API/Bulk Upload)</li> </ol>	All integration to be as per the scope mentioned in the RFP

79	General Query	Approx number of unique bidders and users of GHB	Nil	Please share	It depends on the number of EA participating.
80	General Query	Contract in similar work	Nil	Please elaborate more on this.Is this only for (Government Contract for Auction or both Auction/tender )	Work related to e-auction
81	General Query	Tender contract	Nil	As per our understanding of Tender Contract: Contract mean Tender Authority has signed agreement after bidder has won the Tender in Tender Bidding Process and it does not include any other agreement. Please confirm it.	Contract to be signed only after awarding the contract.
82	General Query		Nil	Please confirm where we have to Host the application, on our data center or at your Data center, as there is no detail available regarding it in tender documents. Further, We have own secure Portal/Domain which is hosted on co-location datacenter, will it be suffice the requirement.	Refer corrigendum-II
83	Technical Bid Format	Sr. No 1 - Mode of payment towards Tender Document Fee (TDF), eTender Processing FEE (TPF) & Earnest Money Deposit (EMD) to be paid online through e-Payment mode via: i. National Electronic Fund Transfer (NEFT) / Real-Time Gross Settlement (RTGS) / Axis Bank Over-the-counter (OTC). Tender requires downloaded pre-printed Challan towards credit of ITG available on e-tender website and make its payment through any of their Bank.	37,38	We, CopperCodes are a registered and acknowledged startup under the DPIIT (STARTUP-INDIA) & GOA STARTUP POLICY.  We recently applied for another Goa Government Tender on www.goaenevida.com. At the last stage of tender submission, we realized that there is no provision to avoid the EMD Payment. Hence we had to compulsorily pay to proceed ahead. We are only bringing this to your notice so that at the time of tender submission we do not get stuck at the window of EMD Payment ii.Internet Payment Gateway (Debit/ Credit Card of type VISA, MATERCARD or RuPay. iii.Net Banking: Payment can be made through the Internet Banking of Any Bank. Note: Any Payments made through NEFT/RTGS/OTC will take 24 hours for its reconciliation. Hence the payments through NEFT/RTGS/OTC should be made at least TWO BANK WORKING DAYS in advance before any due date and upload the scanned copy of challans on the e-Tender website as a token of payment. For all small and medium enterprises including start-ups registered with Government of India/Government of Goa the EMD amount shall be NIL.	Retained as per RFP.
84	Technical Bid Format	Sr. No. – 3 The Bidder should have an turnover of Rs.1 crore cumulatively in last three financial years (2017-18, 2018-19, and 2019-20).	39	We are a registered and acknowledged startup under the DPIIT (STARTUP-INDIA) & GOA STARTUP POLICY. Citing the current pandemic situation and giving opportunity to startups the department of IT has issued directions for startups to participate in Government tenders such as the one listed by your esteemed corporation. It has been communicated to all startups by Goa Startup cell CEO Smt Ankita Anand Ji about the exemptions available.  Rule 173(i) has been incorporated in GFR, 2017 which provides for relaxation of conditions of prior turnover and prior experience for Startups.  This requirement may kindly be dispensed with in view of the above relaxation.	Refer corrigendum-II

85	Technical Bid Format	Sr. No - 5 The bidder must have a valid atleast CMMI Level 3 / ISO 27001 and ISO 9001 certification as on date of issue of this RFP.	39	<p>The CMMI, is a process model that provides a definition of what an organization should do to promote behaviors that lead to improved performance, great products or deliver great services. In the field of website designing it is rare and not mandatory for an IT firm to be CMMI certified. In case GEL/GHB feel it is mandatory, such a certification could be submitted on award of tender within a specified period, as a CMMI certification would cost a minimum of Rs. 30,000 for an unaudited one and an audited one would cost Rs 10 Lakhs.(GEL/GHB needs to clarify if the CMMI Certificate needs to be audited/unaudited/could be exempted).</p>	Refer corrigendum-II
86	Technical Bid Format	Sr. No 7 - Work Orders / Agreements confirming year and area of activity	40	<p>As regards experience towards implementation of atleast 1 e-auction projects and successfully carried out auction online for the Government of India/State Government/ PSU and other Autonomous Bodies of the Government, CopperCodes has successfully delivered more than 10 websites, 4 Mobile Apps, 3+ Softwares for private organizations. However as per startup guidelines Rule 173(i) has been incorporated in GFR, 2017 which provides for relaxation of conditions of prior turnover and prior experience for Startups, should be considered for relaxation on government e-auction project development.</p> <p>This requirement may kindly be dispensed with in view of the above relaxation</p>	Refer corrigendum-II
87	Technical Bid Format	r. No 9 - The bidder must have on its roll at least 25 technically qualified IT professionals as on date of issue of tender.	40	<p>We, CopperCodes are a registered and acknowledged startup under the DPIIT (STARTUP-INDIA) &amp; GOA STARTUP POLICY.</p> <p>Being a startup, we are team of 8 people. But be rest assured, we have the capabilities to handle the e-auction project and if need be, we could definitely hire more team members to support the project floated by an esteemed organization like yours.</p> <p>This requirement may kindly be dispensed with, since ours is a startup set up by Goans and the relaxation will help a Goan entity to come up.</p>	Refer corrigendum-II